



UNITED NATIONS
KOSOVO TEAM



Results Report 2021

United Nations Sustainable Development
Cooperation Framework 2021-2025



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Foreword

The second year in a row overshadowed by COVID-19, 2021 spelled a period of resilience in the face of unprecedented challenges and set Kosovo¹ on a remarkable path to recovery that defied predictions.

We mourn the people who lost their lives to the virus in Kosovo in 2021 and are at the same time grateful that robust responses proved effective in limiting further losses, preventing the collapse of the health system and mitigating the socio-economic damages caused by restrictions. The United Nations is proud to have contributed to these successes in close cooperation with the government and other partners. In our joint fight against COVID-19 and its consequences, and in our joint efforts to support the government, we helped expand testing capacities, deliver vital equipment, and train healthcare staff. Resources were mobilised through varied sources to enhance synergies in overcoming the multi-layered impacts of the pandemic.

By the end of the year, 53.8 per cent of the eligible population had been vaccinated with two doses, 21 per cent through vaccines donated by the UN-facilitated COVAX mechanism. But our support did not end there. Focusing on the most vulnerable, UN-supported home visiting programmes reached over 15,000 children and 2,500 pregnant women. Our assistance contributed to keeping schools safe for over 300,000 students and reduced the risk of girls dropping out of school. Our advice helped the government protect women prone to vulnerabilities from the most devastating economic effects through the inclusion of targeted measures in its recovery package, while the innovative

use of a voucher system, subsidies and active labour market measures directly benefitted over 10,000 families and over 1,700 jobseekers. We raised the alarm on the potential for increased domestic violence caused by lockdowns and helped ensure continuous availability of services.

For the UN, 2021 also marked the first year of implementation of our Sustainable Development Cooperation Framework 2021-2025, an important milestone to testify to the close relationship between the United Nations and the government and people of Kosovo. Throughout 2021, we delivered tangible results across five priority areas, bringing agencies together to ensure a more effective, integrated response with partners to fight the pandemic and forge pathways towards resilient recovery.

The year 2021 saw remarkable progress on gender equality in Kosovo in the areas of domestic violence and gender responsive budgeting, and I am delighted to see industry leaders like the CEO of Meridian Corporation take gender equality dimensions into the corporate workplace by publicly committing to the UN Women's Empowerment Principles. We witnessed the approval of a government action plan on human rights and freedoms, and the adoption of seven municipal plans allowing for the increased participation of the people of Kosovo in local policy formulation, planning and implementation. Through a newly opened Reception and Registration Centre, the authorities will be better able to support migrants stranded in Kosovo, and thanks to a new set of guidelines they will better protect migrant children. The ongoing development of Kosovo's first Sustainable Tourism Development Strategy and Circular Economy Roadmap spell out high hopes for

future green job creation initiatives, while the opening of Pristina's first official certification centre for translators and interpreters actively promotes multilingualism and increased social cohesion. By advising the government on its youth guarantee commitments, we have helped Kosovo get closer to the goal of being able to offer every young person a good quality employment, training or education, fully activating Kosovo's demographic potential. The UN also worked on allowing the people and civil society organisations of Kosovo to have their voices heard on topics of global interest, whether through a joint campaign on climate action in the context of COP 26 or a local debate on the central role of Kosovo's food systems in ensuring healthy, safe nutrition for all.

Despite the obstacles presented by the pandemic, we continued to work closely with the Prime Minister's Strategic Planning Office on the alignment of Kosovo's upcoming Development Strategy 2030 with the Sustainable Development Goals. Guided by the UN Common Agenda and inspired by the results achieved thus far, we look forward to 2022 – to ever closer collaboration with the government and its people, and a joint vision to drive long-term prosperity for all.

In the face of adversity, we demonstrated what solidarity, multilateralism and evidence-based action can achieve. Let's invest in an inclusive and sustainable future driven by integrated policies and impactful actions that place people at the heart of all of our efforts, leaving no one behind!



Ulrika Richardson

UN Development Coordinator

¹ All references to Kosovo shall be understood to be in the context of Security Council resolution 1244 (1999).

United Nations Kosovo Team

Chaired by the United Nations Development Coordinator, the designated representative of the United Nations Secretary-General for development operations in Kosovo, the United Nations Kosovo Team (UNKT) is comprised of 15 resident and one non-resident United Nations agencies, funds, and programmes, and closely affiliated with the World Bank.

1. The UNKT is comprised of the following entities:
 - 15 United Nations agencies, funds and programmes with office or staff presence in Kosovo
 - One entity represented through its regional office.
 - Affiliated with the World Bank
 - The UNKT coordinates its work and activities with the United Nations Interim Administration Mission in Kosovo (UNMIK) through a joint Integrated Strategic Framework signed in May 2021.
2. The UNKT is coordinated by the United Nations Development Coordinator and her team. It fully supports and works towards Kosovo's development priorities and EU integration agenda, and Kosovo's commitment to achieving the 2030 Agenda and the Sustainable Development Goals (SDGs).
3. Merging the comparative advantages of the various United Nations entities under the United Nations Sustainable Development Cooperation Framework 2021-2025, the UNKT provides tailor-made support to address the needs of the most vulnerable, the disadvantaged and those who are at risk of being left behind in Kosovo.
4. In addition to the 15 UN Agencies present in Kosovo, UNEP and UNESCO are also contributing to the work of the UNKT.
5. The results framework of the Cooperation Framework 2021-2025 outlines four outcomes and one cross-cutting area that respond to Kosovo's needs and make use of the UN's comparative advantages. Outcomes are made operational through annual Joint Work Plans.

Resident UN Agencies



Food and Agriculture Organization of the United Nations



International Labour Organization



UNITED NATIONS HUMAN RIGHTS OFFICE OF THE HIGH COMMISSIONER



Non-resident UN Agencies



International Financial Institutions



Key Development Partners of the UN in Kosovo

6. UNKT's key partners in the implementation of the Cooperation Framework are the government, namely the Prime Minister's Strategic Planning Office and line ministries, independent institutions and local government, development partners, civil society organisations, and the private sector. Implementation is overseen by five Outcome Results Groups, each co-led by the head of two UN agencies, with participation from relevant government and other partners.
7. There is a strong alignment of the Cooperation Framework with government priorities, reflected in continuous engagement by the UNKT with institutions

through advice to mainstream the SDGs across wide-ranging strategic documents under development such as the National Development Strategy, the Circular Economy Roadmap, the Kosovo Education Strategic Plan, or the Sustainable Tourism Development Strategy. UNKT advice has also been key in finalising the Programme for the Protection and Promotion of Human Rights 2021–2025, the Strategy for Migration 2021-2025, and the Strategy on Protection against Domestic Violence and Violence against Women 2022-2026, which was finally adopted in January 2022. UN support to the implementation of the Western

Balkans Declaration on ensuring sustainable labour market integration of young people of 8 July 2021 has brought progress to implementing a Kosovo youth guarantee to offer every young person a good quality offer of employment, training or education.

8. Partnerships were strengthened to support the people of Kosovo in overcoming the pandemic. As part of the COVID-19 vaccination committee, established by the Ministry of Health, and by providing strategic advice on the targeting and delivery of 15 economic recovery measures, the United Nations have played a critical role in helping Kosovo support the most vulnerable and placing human rights at the centre of response and recovery.
9. Through bilateral arrangements, the UN have also worked in areas such as: reducing air pollution (Luxembourg), promoting public awareness of the climate crisis (Austria, Italy and UK), occupational safety and health (Sweden), capacity building in support of the EU integration agenda (Norway), prevention of child labour (USA), social inclusion (Canada and UK), and others. Through implementation of priorities financed under the EU's Instrument for Pre-Accession

Assistance, the UNKT furthered priorities in socio-economic response to the COVID-19 crisis, migration management, waste water treatment, education, elimination of violence against women, to name a few.

10. Private partnerships have been expanded with banks, businesses and technology companies, to expand the use of digital technologies to enable access to education, social and medical services throughout the pandemic, with a particular focus on affected communities.



Artists Petrit Halilaj & Alvaro Urbano Artwork: Forget Me Not 2021
©Autostrada Biennale, 2021, T. Anit

Key Bilateral Partners

- Austria
- European Union
- Canada
- Finland
- Germany
- Italy
- Japan
- Kosovo
- Luxembourg
- Norway
- Sweden
- Switzerland
- United Kingdom
- USA

Chapter 1:

Key Developments in Kosovo and Regional Context



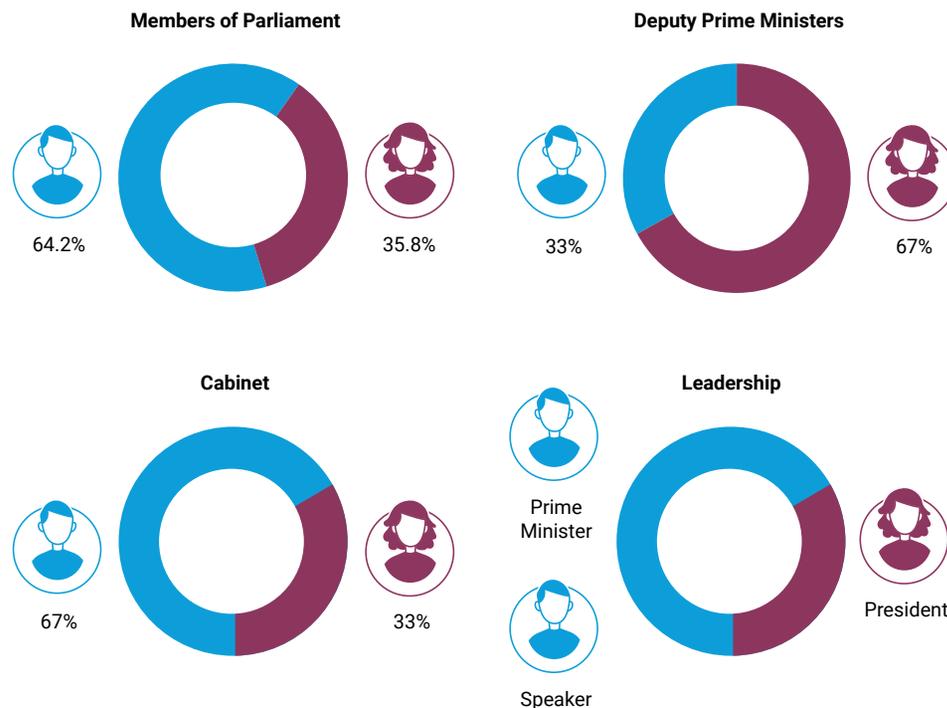
Key Developments in Kosovo and Regional Context

Kosovo's upper middle-income economy made a strong recovery in 2021, driven by effective fiscal measures and renewed growth. The government's majority and demonstrated public confidence in its delivery on anti-corruption promises have created some institutional stability and ability to advance reforms. Overall, the health impact of COVID-19 has been moderate, but attention will need to be paid to pre-existing socio-economic vulnerabilities widening equality gaps and regressions in social cohesion.

11. The second year in a row marked by the pandemic, 2021 brought a continuation of serious economic and social challenges for Kosovo. Even though economic activity had contracted by 5.3 per cent in 2020 due to pandemic restriction measures, the economy rebounded in 2021 in part due to successful fiscal measures and support from the diaspora unparalleled in the region, leading to an estimated recovery of over 7 per cent.
12. Overall, the health impact of COVID-19 in Kosovo has been moderate, as authorities acted quickly to contain the virus with decisive support from the international community. Nonetheless, the heavy human toll of the pandemic is reflected in a total of 1,655 COVID-19 fatalities throughout the year, and a worrisome spike of infections during the latter half of 2021, which continued to pose major strains on public institutions.
13. The ability of the authorities to respond adequately was strengthened by an element of political stability brought about by the government's strong parliamentary majority gained in the February 2021 elections. In July 2021, the government announced a 420 million Euro socio-economic recovery package to support the health sector, businesses, agriculture, educational processes, social welfare, innovation, and women employment, among others.
14. Nonetheless, the likelihood of widening inequality gaps and regressions in social cohesion has increased due to pre-existing socio-economic vulnerabilities in Kosovo's health and social protection systems and potentially devastating effects of remittent school closures on already low education levels. With consumer prices beginning to rise in the second half of 2021, inflationary

pressures started to show on the most vulnerable groups. The pandemic has also worsened the situation for migrants, asylum seekers and refugees transiting en route to Western Europe, including almost 5,000 Afghans fleeing the Taliban takeover in August 2021, who were hosted by the governments of Albania, North Macedonia and Kosovo.

Women gained 43 out of 120 parliamentary seats in the February 2021 elections, up from 38 seats in the October 2019 elections. The constitutional quota lies at 36 seats for women.

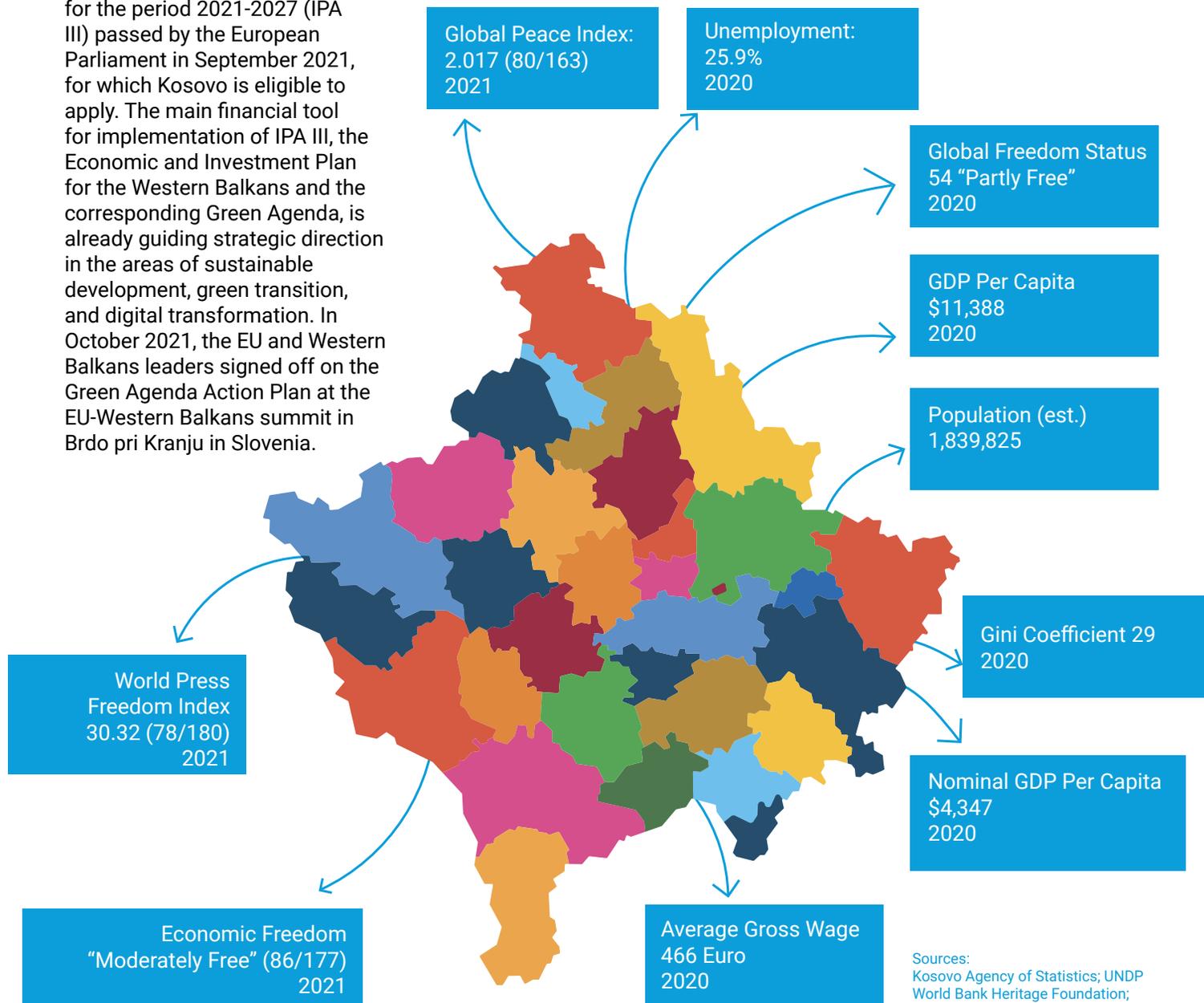


15. The 2021 elections at once marked increased visibility for women politicians and highlighted the long road ahead towards equal opportunities. Women surpassed the gender

quota of 30 per cent in parliament and earned high level executive posts. On the municipal level, however, women remain grossly underrepresented.

16. Kosovo's status continues to divide the region— and the international community— between those recognising Kosovo and those that do not. The situation in Kosovo remains on the agenda of the Security Council. A resumption of the EU-facilitated Belgrade-Pristina dialogue led to two high-level meetings in 2021 and negotiations at technical level, albeit with limited outcomes. The prospect of EU integration continues to be a significant socio-economic driver in Kosovo as in the entire Western Balkans region. In its recent progress report for 2021, the European Commission noted the adoption by the government of the European Reform Agenda in October 2021 as a “positive trend of Kosovo’s renewed commitment to EU-related reforms.” Nonetheless, many people in Kosovo and the region perceive a lack of progress and prospects, particularly due to delays in the visa liberalisation process and the 2021 block to the opening of accession talks with Albania and North Macedonia.

17. One important tool for Kosovo to address socio-economic challenges will be through actions funded out of the new Instrument for Pre-Accession for the period 2021-2027 (IPA III) passed by the European Parliament in September 2021, for which Kosovo is eligible to apply. The main financial tool for implementation of IPA III, the Economic and Investment Plan for the Western Balkans and the corresponding Green Agenda, is already guiding strategic direction in the areas of sustainable development, green transition, and digital transformation. In October 2021, the EU and Western Balkans leaders signed off on the Green Agenda Action Plan at the EU-Western Balkans summit in Brdo pri Kranju in Slovenia.



Sources: Kosovo Agency of Statistics; UNDP World Bank Heritage Foundation; Reporters Without Borders; Transparency International; Freedom House.

Chapter 2:

UN Development System Support to Kosovo Development Priorities



UN Development System Support to Kosovo Development Priorities

Kosovo's development trajectory remains firmly intertwined with progress towards its EU integration aspirations, two important areas of complementarity and synergy. Seven years into the adoption of the Agenda 2030, the upcoming National Development Strategy 2030 provides a critical opportunity. The UNKT has continued its advice to institutions on how to mainstream the SDGs across strategic documents.

18. A July 2021 joint [report by UNKT and the EU Office](#) showed that **advancing towards the SDGs will help Kosovo progress towards EU integration.**



The report contains a list of 10 recommendations to Kosovo and EU institutions as well as other stakeholders, to help accelerate SDG achievement by boosting synergies with EU accession requirements through measures that:

- Utilise evidence and data to drive action;
- Strengthen the role of central institutions, local government and other stake holders to ensure long-term coordination and planning at all levels;
- Enhance EU-SDG policy coherence across central decision-making processes;
- Build and share knowledge.



Scan for more

19. Another [UNKT 2021](#) review



Scan for more

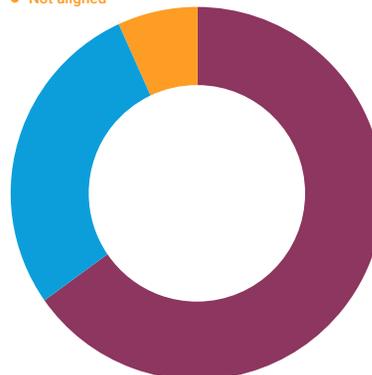
- measured to what extent Kosovo's strategic documents are aligned with the SDGs:
- 66% of strategic documents were fully aligned with the SDGs, including all targets for SDG4 (education) and SDG16 (inclusive governance), along with 89% of those for SDG5 (gender), 88% for SDG9 (infrastructure and industrialisation) and 85% for SDG3 (health). Outliers with little alignment include targets for SDG17 (Partnerships), SDG2 (Zero Hunger), SDG6 (Clean Water), SDG12 (Responsible Consumption), SDG13 (Climate Action).
- Eurostat has begun reporting on Kosovo with regard to some SDG indicators, providing important but incomplete data:
- There are almost no data sets for

SDGs 10, 11, 12, 13, 14; and data gaps for SDGs 2, 6, 9, 15.

- Routine data collection is limited, lacking time series data and disaggregation to monitor progress and identify equity gaps.
 - The upcoming National Development Strategy 2030 will better reflect the entirety of the 2030 Agenda.
20. The UN continued its technical support to the Assembly's **Sustainable Development Council**, which in 2021 approved a new work plan, defining how it will oversee implementation of the upcoming SDG-focused National Development Strategy, and commencing the creation of a dashboard to monitor progress towards the SDGs. In December 2021, with UN support, the Council organised a roundtable on SDG indicator 5.c.1 on public allocations for gender equality and women empowerment. These are important milestones in Kosovo's path towards the 2030 Agenda.

Overall alignment of policies with SDGs

- Fully aligned
- Partially aligned
- Not aligned



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2.1. Delivering Results for Kosovo

21. This Chapter 2 highlights the contributions made by the UNKT in 2021 in close collaboration with the government and other partners, particularly the results achieved within its Cooperation Framework and efforts to combat and recover from the pandemic.
22. The [United Nations Sustainable Development Cooperation Framework 2021-2025](#) serves as the anchor of UNKT programming and development interventions to best support Kosovo's development growth path over the next five years. It is closely aligned with government priorities, including the Government Plan 2021-2023 and the forthcoming National Development Strategy 2030. Implementation commenced in January 2021.
23. Collective results achieved during this first year of implementation across the five priority areas represent a strong example of UN reform in action, bringing United Nations agencies together to ensure a more effective, integrated response to fight the pandemic and forge pathways towards resilient recovery.

5 PRIORITY AREAS:



Accountable Governance



Inclusive and non-discriminatory social services and policies



Resilient, Sustainable and Inclusive Economic Development



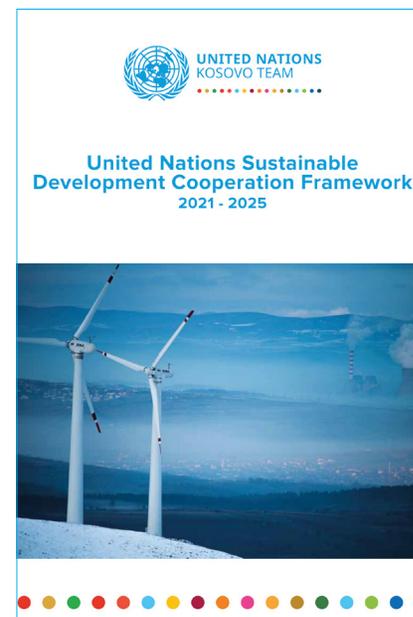
Social Cohesion



Cross-cutting theme: increased gender equality and rights-holders' participation, empowerment, and civic engagement



Scan for more



Key Results Priority Area 1

Accountable Governance



Alignment with SDGs



Alignment with Kosovo Government Programme



Alignment with EU Integration Chapters & Priority Areas



Outcome 1:

By 2025, all women and men in Kosovo enjoy more accountable, effective, transparent, and gender-responsive institutions at all levels ensuring access to justice, equality and participation for all

	2019 (baseline)	2021	Trend
Outcome 1.1 Perception of people satisfied with the performance of Kosovo institutions	22% Men: 18.6% Women: 20.7% K-Alb: 17.8% K-Serb: 3.2% K-Other: 20.9%	51.4% Men: 60.4% Women: 61.1% K-Alb: 62.7% K-Serb: 3% K-Other: 61.5%	
Outcome 1.2 Perception of people who believe that decision-making in Kosovo institutions is inclusive and responsive	6.75% Men: 5.9% Women: 7.5% K-Alb: 6% K-Serb: 20.7% K-Other: 6.2%	20.1% Men: 20.2% Women: 19.8% K-Alb: 18.8% K-Serb: 19.1% K-Other: 21.9%	
Outcome 1.3 People participation in public consultations	53.79% Women: 47.11% Men: 5.9% Women: 7.5% K-Alb: 6% K-Serb: 20.7% K-Other: 6.2%	Data Pending	N/A

Outcome 1.4 Corruption Perception Index Value	36 (101 out of 180)	39 (87 out of 180)	
Outcome 1.5 Value of criminal assets frozen, seized and confiscated	Value of assets confiscated: € 991,593	Value of assets confiscated: € 5,210,528	
Outcome 1.6 Number of (vulnerable) people/cases benefiting from access to justice	650 cases by CSOs, 5,539 by Agency of Free Legal Aid	343 cases [Limited due to COVID-19 restrictions]	
Outcome 1.7 Percentage of the recommendations issued by the Ombudsperson Institution (OiK) implemented by Kosovo authorities	34%	37%	
Outcome 1.8 Proportion of women in decision-making positions at central and local levels	2019 general elections 32% women MPs 33% women ministers 2017 municipal elections 0% women mayors 36% representation	2020 general elections 36% women MPs 33% women ministers 2021 municipal elections 5% women mayors 33% representation	
Outcome 1.9 Percentage of people who feel safe and secure	75.60% Men: 71.4% Women: 72.9% K-Alb: 71% K-Serb: 21.6% K-others: 58%	76.4 % Men: 76% Women: 76.7% K-Alb: 76.4% K-Serb: 34.8% K-others: 85%	
Outcome 1.10 Existence of functional system that tracks and makes public allocation for gender equality and women's empowerment	Not in place	Not in place	No progress

Sources:
UNDP Public Pulse,
Transparency International

24. IOM and UNDP supported the **inclusiveness of local institutions** by building their capacities to meet **language requirements** and ensure **access to services and information for all communities**
- A **re-accredited B.A. Programme in Balkanistics** at the University of Pristina, which enrolled its first students in September, will produce a pipeline of professional interpreters in Kosovo's official languages, improving cross-linguistic and -cultural communication in Kosovo and the region.
 - A language centre was established at the University of Pristina to serve as **central certification institution for professional translators and interpreters**, also offering official language courses to students, public servants and the wider population.
 - The **Pristina Basic Court** became the first court with an official **translation office** designed to facilitate access to justice for non-Albanian speakers.
 - **78 court translators and interpreters** received tailored language training in Albanian and Serbian and a total of **133 legal practitioners** (50% women) benefitted from capacity development.
25. UN-Habitat and UNDP collaborated with **municipalities** to build their capacities to become **more inclusive** and

- transparent** and promote **stronger local democracies:**
- The North Mitrovica municipal assembly adopted their first **Community Participation Plan** with UN-Habitat support, completing participation policy frameworks in all seven municipalities of the Mitrovica region.
 - The development of spatial planning documents, sectorial plans and other capital investment projects was based on public consultations in municipalities and villages, with ordinary residents, civil society, students and other local stakeholders making their voices heard. People had an opportunity to **shape the future of their own communities**, fostering a sense of belonging and ownership over the development of municipalities.
 - Guidelines on Sustainable Urban Mobility Plans targeting Kosovo's municipalities published by UN-Habitat provided important



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Free legal Aid provided to families in need through a UNDP mobile clinic. © UNDP, 2021.

- guidance on how to develop sustainable urban transportation systems. A few months later, the municipality of Mitrovica South was one of three finalists for the European Commission 10th Sustainable Urban Mobility Planning awards for its planned accident prevention measures, parking management plan and improved public transport options.
- UN-Habitat also supported civil society to monitor municipalities' capital investment projects, creating a model for enhanced



- transparency and **civil oversight of local governance affairs.**
- 117 young people from across Kosovo's ethnic communities, 60% of them women, became **human rights defenders** with UNDP support.
26. In July, the Ministry of Justice launched Kosovo's first **Strategy on Rule of Law 2021-2026**, based on findings from its Rule of Law Functional Review finalised with support from UNDP.
27. Through a mobile clinic operated by the Agency for Free Legal Aid with UNDP support, **280 persons** (164 of them women) **benefitted from legal aid and assistance** in official and legal procedures. **123** individuals from the **K-Ashkali, K-Egyptian**



—Mr. Bojan Milosavljević
Executive Director of Association for Social and Economic Development, Leposavić/q

The Community Development Plan developed with UN-Habitat support allowed us to push activities tailored to OUR needs and priorities. We were able to strengthen informal education and organize gatherings of young people, local activists, nature lovers. Joint commitment by civil society and local government taken together can contribute more effectively to long-term community development.

and K-Roma communities (74 women) benefited from legal aid provided by UNHCR in processing their civil registration. **145 voluntary returnees and displaced persons** (56 women) were given legal aid to gain access to education, social assistance, property, and pension rights.

28. A **bakery in the Correctional Centre for Women and Juveniles** in Lipjan/Lipljane established by UNMIK through UNOPS in cooperation with EULEX makes **innovative use of the concept of social enterprise**. Profits from the bakery flow back into the Centre, increasing the institution's financial independence and in turn raising inmate well-being. UNDP contributed by securing vocational training certification for the inmates employed through the bakery, providing them with valuable prospects of successful future reintegration into society.

29. With UNDP's support, the Kosovo Justice Academy developed a **Training Manual for Professional Legal Associates**.

30. In October 2021, the government approved the "**Programme for the Protection and Promotion of Fundamental Human Rights and Freedoms 2021–2025**" and related Action Plan, on which UNMIK/OHCHR provided technical comments.

UN-Habitat and UNMIK teamed up to promote data-driven assessments at municipality level

- *Objective: inform municipal COVID-19 recovery measures and plans to guide local and international support in meeting municipal challenges for sustainable recovery*
- *How: participatory exercise involving civil society, local government, and businesses to undertake a COVID-19 socio-economic impact assessment in all 38 municipalities, complementary to previous UNDP, UNFPA, UN Women assessments.*

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Protection of people on the move

31. IOM supported the authorities to effectively manage a **reception system** in line with international standards, helping meet the basic needs and ensuring the dignity of migrants. This included establishment of the **Registration and Reception Centre in Vranidoll/Vranidol**, with the support of the European Union, to accommodate 55 persons on the move. The Centre will accommodate and **improve the protection of stranded migrants** who, until now, have lived at high risk of exploitation and abuse on the streets or in overcrowded apartments.
32. **94 persons returned** to Kosovo from different EU countries and 18 migrants from Kosovo to their countries of origin through IOM's Assisted Voluntary Return and Reintegration Programme.
33. **1,858 migrants** benefitted from IOM assistance including information sessions, interpretation, health and psychological services, sport activities, and counselling on assisted voluntary returns and reintegration.

34. The UNKT worked towards **strengthening the protection of children on the move** who find themselves in Kosovo:
- **41 children on the move** through Kosovo to Western Europe benefitted, with UNICEF support, from **psycho-social support** and educational and recreational activities at the asylum centre in Lipjan/Lipljan, whilst **69 parents** on the move participated in sessions on parenting and protection.
 - UNICEF enhanced the **capacity of 189 professionals** (social workers, police officers, customs officers, asylum centre staff, educators, teachers) working with children on the move to provide integrated, quality services.
35. **133 persons** (79 women/girls) completed late birth registration processes with UNHCR support, **avoiding statelessness**.



Enhancing institutional ability to provide public safety and security

36. With UNDP's support, Kosovo's **Border and Investigation Department** improved its effectiveness, resulting in a higher number of confiscated small weapons, ammunition and explosives.
37. 118 ICT officials (31 of them women) and 100 prosecutors and judges (33 women) were trained to **recognise cyber incidents**, collect evidence, gather online intelligence, and conduct darknet investigations.



Anti-Corruption

38. UNDP and UNODC supported institutions and initiatives to **better counter corruption and illicit financial flows**, and to implement **anti-corruption and asset recovery** measures:
- The Supreme Court, with UNDP technical support, adopted **Sentencing Guidelines for corruption offenses** harmonising sentencing policies.
 - **200 participants**, supported by UNDP, gained knowledge on Politically Exposed Persons and Virtual Currency Money Laundering.
 - The development and adoption by six Western Balkan governments, with UNODC assistance, of a **Regional Anti-Corruption and Illicit Finance Roadmap** will strengthen regional responses and compliance with international standards.
 - Through **kallxo.com's corruption reporting platform**, supported by UNDP, 770 reports were received from the public, 650 follow-ups were initiated with institutions, 1,149 articles published, and nine "The Prosecutor" TV shows and 30 web TV shows broadcast.



Fact-check Debates with Jeta Xharra
© BIRN, 2021, A.Hyseni



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Key Results Priority Area 2

Social Inclusion

Alignment with SDGs Integration



Alignment with Kosovo Government Programme



Alignment with EU Integration Chapters & Priority Areas



Outcome 2:

By 2025, all girls and boys, women and men, particularly the most marginalised have improved access to and utilize equitable, qualitative, integrated social protection, universal health services and quality education

Health



Strengthening healthcare institutions

- 39. **COVID-19 testing capacities were enhanced at regional level** with WHO support through the donation of **two PCR and two extraction machines** and 10,000 testing kits to regional labs in Gjilan/ Gnjilane and Prizren. With a total of **170,000 PCR test kits** donated Kosovo-wide, UNKT contributed to **testing capacities increasing almost 30-fold** vis-à-vis the beginning of the crisis (from a low point of 500 in early 2020 to over 14,200 daily tests in August 2021).
- 40. **COVID-19 vaccinations** started on 29 March when a first batch of vaccines was delivered through the COVAX Facility and the Prime Minister and several UN representatives publicly took the vaccine to instil confidence. On 15 May, an Action Plan for mass vaccinations developed with UN support entered into force. By the end of 2021, **Kosovo had vaccinated 53.8 per cent of the eligible population** with two doses, **about 21 per cent through vaccines donated by the UN-facilitated COVAX mechanism.**
- 41. The **Pristina morgue was renovated** with UNOPS support, providing a safe work environment

2021 Results in fight against COVID-19

-  **32 vaccination centres** supported with capacity to vaccinate over **22,600 people per day**
-  **739,620 vaccines** donated through COVAX
-  **Cold chain capacity strengthened** through donation of 16 refrigerators and 8 refrigerated vehicles
-  **10,000 people in 16 villages** benefitted from Health Centre Gračanica/ Gračanica ability to monitor positive and suspected cases
-  **Uptake of vaccinations** among at-risk groups, those with vaccine hesitancy and the mobility-impaired
-  **Prevention and mitigation messages reached hundreds of thousands** through quadrilingual UN public service campaigns (print, radio, TV, online)
-  **5,498 marginalised people vaccinated** through UN outreach campaigns
-  **UN contributed to: 782,696 people vaccinated** with two doses (**53.8%** of eligible population); 881,028 with at least one dose
-  **UN contributed to: Kosovo-wide, testing capacities increased 30-fold;** in the regions, **~250 persons per day** benefitted from increased testing capacities

UNICEF support provided to Kosovo during 2021 with regard to the provision of the COVID-19 vaccine and the vaccination rollout received special recognition by the Kosovo Minister of Health in 2022.



©UNICEF, 2021

- 42. With WHO support, the Institute of Public Health collected data on risk factors for Non-Communicable Diseases and **strengthened its capacities to develop risk prevention strategies, healthcare management, monitoring and surveillance.**
- 43. As a result of the UNICEF-supported Universal Progressive Home Visiting programme, Kosovo institutions have made firm commitments for **arranging transportation and financing home visits in all municipalities.**
- 44. Based on UNFPA advocacy on quality of care in Sexual Reproductive Health, the Kosovo Ombudsperson Institution initiated an **inquiry into systematic human rights violations** related to **maternal health, family planning and abortion/post-abortion care.**



45. UNICEF’s technical support on the expansion of COVID-19 vaccination coverage contributed to the establishment of **32 vaccination centres** and the mobilisation of **270 vaccination teams** with a capacity to deliver over 22,600 daily doses, including mobile teams that ensured vaccine access for non-majority communities and the mobility-impaired.

46. The Kosovo-wide Vaccination Plan for COVID-19 made **express references to vulnerable groups, including asylum seekers and refugees**, ensuring equal access to vaccinations. IOM and UNHCR advocacy and technical support contributed to this important milestone.

47. The **uptake of COVID-19 vaccinations** among those at risk and hesitating was strengthened through a Communication, Demand Creation and Engagement Plan developed with UN support and the piloting of innovative data collection tools to inform behavioural insight analysis compiled by UNICEF’s Communication Hub. The Institute of Public Health, with WHO support, established a **specialised unit on behavioural insights**, which also conducted a study to support the scale-up of vaccinations.

48. **Three family clinics in non-majority communities** were assisted by IOM with medical equipment. Furthermore, a **health clinic** established with IOM support provided **primary healthcare to migrants** in the Immigration Centre for Foreigners.

49. **400+ migrants** were referred to relevant institutions to **address their specific COVID-19 related needs** thanks to an IOM multilingual infoline.

By the end of 2021, **Kosovo had vaccinated 53.8 per cent of eligible people** over 12 with two doses, about 21 per cent through vaccines donated by the UN-facilitated COVAX mechanism. As a result of UNKT efforts, a total of **5,498 marginalised people** were vaccinated.



The Door-to-door Vaccination Campaign Against COVID-19 ©UNICEF, 2021



Some **1 million pieces of PPE** distributed by IOM, UNDP, UNICEF, UNOPS and WHO to health authorities, frontline workers and service providers, as well as to vulnerable groups



Sanitation and hygiene sets provided for over 95% of schools (1,020 schools), 1,000 migrants and 70 asylum centre residents by IOM and UNICEF

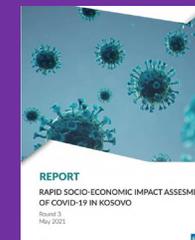


Over **170,000 PCR testing kits** provided to the health authorities by UNOPS and WHO

- 50. The **Universal Progressive Home Visiting** programme reached **over 15,000 children and around 2,500 pregnant women** through a combination of in-person visits and teleconsultations. 7% of the visited children were from Roma, Ashkali and Egyptian communities. Recognisable logos used at over 140 primary health care centres helped increase public awareness.
- 51. During Kosovo Breastfeeding Week, **250 pregnant women and new mothers** received UNICEF support packages. 13 nurses provided street advocacy in targeted municipalities. **400,000 people** were **reached online** through a Kosovo-wide social media campaign.

Supporting Pandemic Response Through Analysis:

- Rapid Socio-Economic Impact Assessment, UNDP, UNFPA, UN Women – third round, May 2021



Scan for more

- Regular perception surveys through UNICEF’s U-Report platform
- Digital Mapping Report on school drop-out-rates of girls from non-majority communities, UN Women
- Participatory assessment of COVID-19 impact on people on the move, UNHCR, June 2021
- Regular UNMIK/OHCHR updates on the human rights implications of the crisis in Kosovo



52. The provision of mobile or remote diagnostic services **spared patients exposure to cross-contamination** and ensured **continuous access to medical advice** even in lockdown conditions: a. WHO established a fully equipped microbiology lab and procured a **mobile X-ray machine for Gračanica/Gračanicë hospital**, offering diagnostics services to 10,000 people in 16 villages.
- WHO established a fully equipped microbiology lab and procured a **mobile X-ray machine for Gračanica/Gračanicë hospital**, offering diagnostics services to 10,000 people in 16 villages.
 - Authorities reviewed the disruption of essential health services with WHO support and defined health financing and service delivery measures to support their gradual recovery.
 - Mobile clinics set up with UNDP and UN Women support offered services focused on people with disabilities and the elderly in Gjakovë/Đakovica, Dragash/Dragaš and Malishevë/Mališevo.
 - **452 families** from vulnerable communities benefitted from IOM support through critical medical and home medical equipment.
53. A UNICEF-supported **catch-up vaccination campaign** contributed to averting a secondary health crisis by reaching **5,877 children** from communities with historically low vaccination rates through a door-to-door campaign.
54. UNOPS helped **enhance quality and expand capacity in regional hospitals**, showcasing its strengths in using accelerated procurement procedures to overcome supply chain shortages and delays whilst securing competitive prices in transparent ways:
- Renovation in less than four months of the **Radiology Clinic of the regional Ferizaj/Uroševac hospital**.
 - **Imaging equipment** (12 ultrasound, four mammography, six video bronchoscopes) delivered to **eight regional hospitals** across Kosovo, ensuring early symptom detection and proper examination, especially for women and pregnant women.
 - An upgrade to the **Intensive Care unit in Vushtrri/Vučitrn regional hospital** expanded medical gas supply directly to 47 bedhead units.
55. **Four municipalities** (Pristina, Prizren, Mitrovica and Pejë/Peć) continued to provide **uninterrupted cervical cancer prevention services** with UNFPA assistance, leading the way for more municipalities to follow in 2022.
56. Members of the **K-Roma, K-Ashkali and K-Egyptian communities** in Mitrovica benefitted from targeted human rights-centred support from UNMIK/OHCHR to advance their rights to health, education, a clean, healthy and sustainable environment; and an adequate standard of living in the midst of the pandemic, including through **better waste management** in Roma Mahala.



57. **Critical online data platforms** set up by the Ministry of Health and Institute of Public Health in 2020 were maintained with WHO support, including a data collection tool for public health emergencies and a COVID-19 dashboard.
58. UNICEF trained **204 primary health care professionals on breastfeeding counselling** through a mobile app.



Lab Training
© WHO, 2021, B.Selimi

Education



Strengthening Education Institutions

59. UNICEF and WHO contributed to **keeping primary and secondary schools safe for in-person learning**, thereby minimising COVID-19 related school closures, including through:
- Support to the updated Ministry of Education Guidelines on Safe Reopening.
 - Provision of 1,556 hygiene and protection kits for 3,108 teachers.
 - Assessment of water, sanitation and hygiene conditions at 100 schools.
60. Close to **2,000 teaching staff** across Kosovo, including in non-Albanian speaking communities, benefitted from WHO trainings on mental health, **improving their mental well-being**.
61. Municipal commitments to expand early learning opportunities following UNICEF advocacy resulted in the establishment of **two new community-based Early Childhood Development centres**, increasing rural capacity.
62. UNFPA support led to the integration of **comprehensive sexuality education** into the syllabi of **three Bachelor and three Masters programmes**.



Access to, and quality of, education for the most marginalised

63. Targeted training and IT equipment delivered through UNICEF and UN Women allowed children at risk to benefit from **learning opportunities** and **prevented school drop-outs** during periods where schools were fully or partially online:
- 948 children with disabilities received tablets or laptops
 - 190 children received laptops and training in basic IT and research skills
64. Nine municipalities **enhanced their quality of education for children with disabilities** in primary schools through UNICEF support, which included the **deployment of 40 teacher assistants** and overall resulted in increased commitment among local authorities to provide necessary funding and resources.
65. The Ministry of Education, Science, Technology and Innovation, with the support of the UNKT, **improved access to early learning and**

Following UN advocacy and UN pilots, local authorities across Kosovo have committed to employing teaching assistants for children with disabilities, such as seven teacher assistants who are now on the payroll of Gjilan/Gnjilane municipality.

development opportunities for 405 children (50-50 girls-boys), including 20% from the Serbian and 11% from the Roma, Ashkali and Egyptian and communities.

66. A **digital mapping platform** developed by UN Women accessible to authorities shows **factors** affecting **school dropout rates** among **young women and girls from Roma, Ashkali and Egyptian communities**—allowing authorities to develop adequate response measures.



Ms. Ardiana Kosumi
Teaching Assistant, Gjilan/
Gnjilane Municipality

When I was recruited by UNICEF last year as teaching assistant for children with disabilities, it was the first time the boy I cared for had ever received professional support in his academic career. Today, I am employed by the Municipality together with six other teaching assistants. We see change in action, and I hope many more children with disabilities will benefit from targeted support that will help them thrive.



Early Childhood Development (ECD)

67. Institutional policy making has become more informed through UNICEF capacity building efforts of members of the government's **Early Childhood Education Advisory Committee**.
68. 16 community-based ECD centres in eight municipalities benefitted

from UNICEF **capacity building for teachers and educational materials**.

69. 49 educators enhanced their capacities to **promote paternal engagement in ECD** through UNICEF trainings, allowing them to challenge gender norms.



Digitalisation of education services

70. School disruptions were mitigated and efforts to improve the framework for digital education fast-tracked through a series of UNICEF-initiated including the creation of **200,000 accounts** for **e-learning platform** shkollat.org, the training of **2,000 teachers** in the use of the platform, the connection of 13 schools to the internet and the provision of laptops and tablets to 305 teachers and 629 vulnerable children and adolescents. IOM also equipped **12 schools** with IT equipment and projectors.
71. Over 1,200 activities were made available on a **digital early childhood development platform** supported by UNICEF, significantly scaling-up tools for the physical, cognitive, language and socio-emotional development of children. Some **24,000 children at 1,000 preschools** benefitted from the platform. **147 educators**

strengthened their **skills on distance learning for early education** with UNICEF support.

72. A series of UNICEF-supported

8,458 learning videos developed by MESTI

4 video tutorials for teachers and learners

2,000 teachers trained on IT skills and online education content

digital information materials contributed to raising **awareness on the importance of good nutrition practices** among primary and lower secondary schools.

73. A new **Education Strategic Plan** stepped up efforts to provide quality education for all through a stronger focus on the **digitalisation of pre-education**, which UNICEF directly supported by advising institutions on how to blend learning and digital tools.

Social protection



Child protection

74. The Office of Good Governance, with UNICEF support, harmonised 10 government instructions, improving the legal framework to **establish child protection coordination mechanisms**.
75. A **drop-in centre** in Pristina providing **children in vulnerable situations** with integrated psychosocial, educational and counselling services was able to expand its services online and to out-of-premises delivery with UNMIK/OHCHR support, allowing ongoing assistance throughout the pandemic.
76. Kosovo's institutional ability to protect children from child labour has been notably strengthened with ILO support, including through:
- Upgrading of the **database for child labour cases** of the Ministry of Finance, Labour and Transfers, now allowing digital processing, reporting against standardised indicators and interoperability with other databases, and of other institutions' **Early Warning Systems** for real time reporting on the number of affected children, strengthening the evidence-base for accurate policy responses.
 - Passing of **Standard Operating Procedures** on the investigation and prosecution of child labour cases by the Ministry of Finance, Labour and Transfers.
 - **Capacity building of 300 officials** and of **381 teachers** to identify, report, and manage child labour cases.



Continuation of Services to the Population

77. The **Health Donor Coordination Group**, co-chaired by the Development Coordinator and the World Bank, continued to play a key role in channelling development assistance to the Ministry of Health to fight the pandemic for the benefit of the people.
78. 40 Centres for Social Work and residential centres were provided with essential hygiene equipment from UNDP, contributing to the **continuity of service delivery** in compliance with health and safety measures.

79. **3,253 families** were provided with emergency food/non-food packages with IOM support, to **address urgent food security needs** posed by the pandemic.

80. UNKT and UNMIK jointly promoted **data-driven assessments to inform municipal COVID-19 recovery measures** in all 38 municipalities.



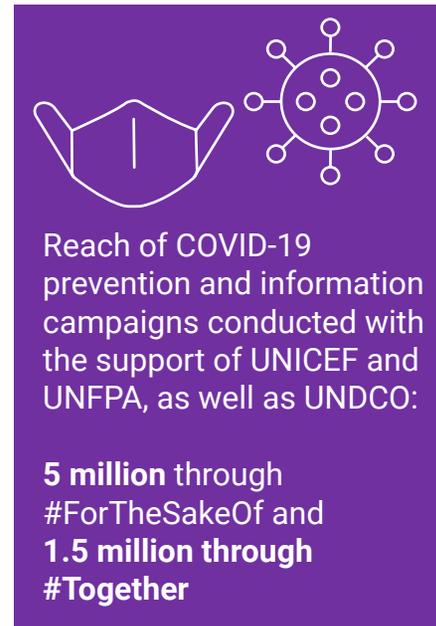
Providing verified information

81. UNKT continued to work closely with UNMIK on translating verified **COVID-19 public information materials** for all of Kosovo's communities.
82. **Multilingual public awareness campaigns** were conducted with Kosovo institutions. Social media, outdoor installations, and public service announcements promoted compliance with containment/ prevention measures, with some 1.5+ million reaches.



@UNFPA, 2021

Kosovo-wide campaigns on raising awareness on COVID-19



@UNDCO, 2021, A. Llapashitca

Key Results Priority Area 3

Resilient, Sustainable, Inclusive Economic Growth

Alignment with SDGs Integration



Alignment with Kosovo Government Programme



Alignment with EU Integration Chapters & Priority Areas



Outcome 3:

By 2025, women and men in Kosovo, particularly youth and vulnerable groups, have increased access to decent work and benefit from sustainable and inclusive economic development that is more resilient to impacts of climate change, disasters and emergencies

Economic Recovery and Support



Employment and Livelihood Support

83. A particular focus was on the implementation of initiatives to soften the economic impact of the pandemic, in line with parallel efforts to support green jobs:
- 8,290 families benefited from cash-based and in-kind support provided through the voucher scheme for food and hygiene products and 2,100 families benefited from subsidised utility costs through

UNDP support, ensuring access to essential goods and services against rising prices.

- Over 30,000 individuals from non-majority communities were better able to resist the impact of the pandemic, either as a result of increased family income or improved access to public services received by IOM.

- 59 families received IOM return or reintegration assistance in the form of reconstruction allowance, training, business or educational support, or access to social services.
- 84. With the pandemic drawing attention to the need for a more resilient labour market, the UNKT has reinforced its efforts to support quality job opportunities and provide effective employment and unemployment support.
- ILO supported the design of Kosovo's first implementation plan for a reinforced Youth Guarantee, which seeks to ensure that all young people under the age of 30 receive a good quality offer of employment, continued education, apprenticeship or traineeship within a period of four months of leaving education or becoming unemployed.
- UNDP's Active Labour Markets Programme benefitted **510 registered jobseekers** (58% women, 13% from non-majority communities) through on-the-job training, wage subsidy and self-employment programme.
- 1,036 young people** benefitted from three to six month **paid internships** in a range of sectors and businesses **and mentorship** which allowed to bridge the school-to-work-transition, both through the Kosovo Generation Unlimited platform, supported by UNICEF, and through UNDP's cooperation with MYCS. A total of at least 290 young people (28%) **retained employment**.
- Through the UNICEF-supported Techstitution programme, **541 young people** received **ICT skills training**.
- 510 registered job-seekers** (58% of them women and 13% from non-majority communities) benefitted from UNDP-supported **active labour measures** including on-the-job training and wage subsidies.
- 149 business ideas** benefitted from IOM grant support, targeting women, youth, and marginalised groups.



GenU Intern
@UNICEF, 2021

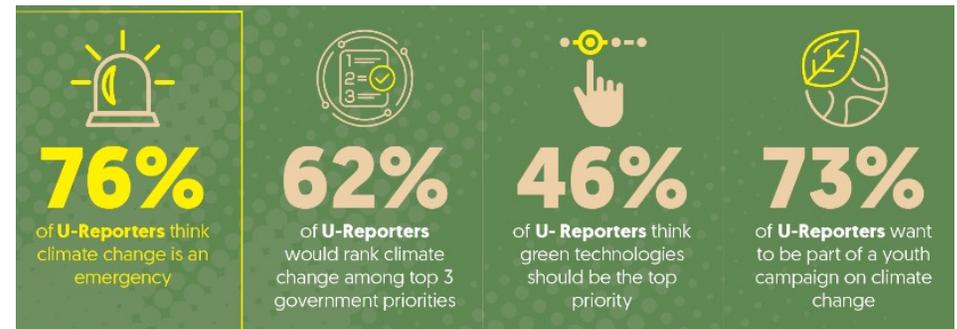
Economic Recovery and Support

85. The UNKT continued to promote and support Kosovo's efforts towards more reliable, clean energy and improved population health and well-being:
86. UN-Habitat established a platform for **local climate action**, bringing together 28 local leaders and Kosovo civil society to set a common agenda and community-led initiatives.
- Four interventions piloted in Prizren with UNDP support promoted the **circular economy** and **green growth** through better use of existing resources, leveraging social platforms.
 - A **Climate Change Council** was established with UNDP assistance.
 - Three **public-private sector dialogues** on sustainable tourism and green growth were organized with UNDP support, setting out a pathway to increase the renewable energy share of private businesses and incentivise climate-friendly growth models. 24 university students, including 13 women, received extensive training and mentoring to develop innovative **ecotourism business ideas** and 17 micro, small and medium-sized enterprises (five of them women-led) received skills on how to recover from the pandemic in a green way.
- FAO supported the creation of a stronger foundation for the **protection and sustainable use of forests** in Kosovo through a new Forestry Sector Strategy 2022-2030 designed in a participatory way and approved by the Government in December 2021 and support to administrative instructions and regulations on timber legality and forestry planning and use. **34 officials** and **10 journalists** benefitted from **FAO training on illegal logging**, increasing cooperation between law enforcement officials and



Solar Panels at Municipal Administrative Building in Prizren ©UNDP, 2021, T. Talosh

- transparent reporting on issues of public concern.
87. Multiple public relations advocacy and action campaigns contributed to sustainable urban development, environmental protection and accelerated climate action across all levels of society:
- UNDP's global "Don't Choose Extinction" campaign found echo across Kosovo with the help of "Frankie the Dinosaur" in public concerts, campaigns and installations.
 - The first ever **food waste challenge** organised by UNDP raised awareness on food loss and waste as major environmental polluters.
 - Mother Earth Day on 22 April was marked with a week of activities by various UNKT members, including the **erection of an urban garden**, a **fashion revolution** event, or the **planting of seedlings** by returnee communities in Plemetin/a (Obiliq).



Climate change is a complex global challenge that threatens the survival of our planet – and with it our very own existence. Such complex risks require a systemic approach and a common vision. The UN-Habitat-supported Local Climate Action Forum (LoCAF) provides the space for driving knowledge, leadership for change and climate innovation. We empower our members to deliver actions for systemic solutions and, by doing so, to build a safe, sustainable and more resilient future.



Ms. Indira Kartallozi
 Founder of Sustainability Leadership Kosovo, Chair of LOCAF Steering Committee



Spotlight: UNKT #KosovoClimateAction

- Umbrella campaign launched in September 2021 in partnership with Italy and the UK (co-sponsors of COP26)

KOSOVO
CLIMATE ACTION



Highlights

- Built a public discourse around climate action in Kosovo by mobilising media, film, and art industries to amplify activist voices
- Encouraged concrete actions through voluntary commitments
- Provided a platform to make youth voices on climate action heard (780 young people surveyed through “U-report”)
- Follow-up initiatives were organized by climate leaders engaged in the campaign, including a climate film festival, regular climate-related talks and blog articles in Kosovo radio and press



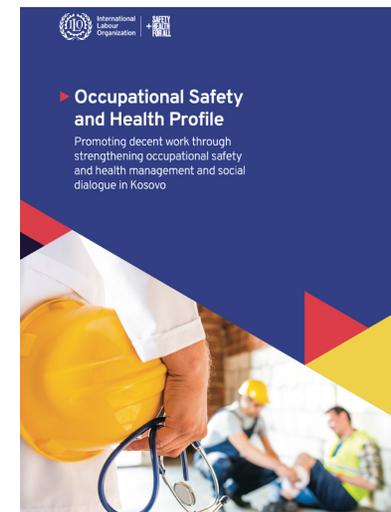
Find out more on social media using #KosovoClimateAction

Labour Market and Employment



Workers' rights and safety

88. The UNKT has successfully joined forces to **strengthen occupational safety and health management** with a view to promoting decent work for all:
- a. A new regulation on **Workplace Risk Assessment** was adopted in April with UN Women support, strengthening the regulatory framework on safety and health measures, including for women.
 - UNOPS and UN Women jointly supported the establishment of a **Digital Library** on **Occupational Safety and Health** issues within the Ministry of Finance, providing information on legislation, policies and standards as a major resource for employers and employees.
 - ILO and UN Women analyses of the sector provided **useful gap analysis and recommendations** on how to align Kosovo's legislation with international standards and best practices.
 - The Labour Inspectorate's **multi-annual training strategy and plan** for 2021–2024 prepared with ILO technical support, through UN Women advocacy, also integrated **gender-sensitive work standards** into basic and advanced training modules on occupational safety and health.



Key Results Priority Area 4

Social Cohesion

Alignment with SDGs Integration



Alignment with Kosovo Government Programme



Alignment with EU Integration Chapters & Priority Areas



Outcome 4:

By 2025, all communities in Kosovo, benefit equitably from inclusive engagement and greater social cohesion

89. The UNKT has contributed to ensuring a higher degree of trust among ethnic groups as well as between the population and institutions by focusing on engagement and empowerment of excluded and vulnerable groups as agents of change in advancing trust and social cohesion with public institutions and authorities. Inter-community trust has been strengthened

through **cultural heritage** protection, preservation and promotion, ultimately leading to social cohesion. The UNKT also made significant efforts to catalyse youth engagement and participation, with a view to strengthen inter-community trust building and resilience and decrease the influence of prejudices.

Bilingualism

90. For the first time, the Faculty of Philology of the University of Pristina included Albanian and Serbian as official languages of the **Language Centre** regulation

with support from IOM, marking an important milestone towards the promotion of multilingualism and social cohesion in Kosovo education

91. Through IOM assistance, the University of Pristina re-accredited the **Balkanistics Study Programme** for the next three years, enrolling 40 students in its first year.

92. **65,983 persons** benefited from access to learning content in the official languages of Kosovo through the **online language learning platform VocUp** established by UNMIK/OHCHR in collaboration with IOM. Of these, **over 1,500 people** (60% women) **received certificates in Albanian and Serbian.**



Community reintegration

93. **Two local community centres** for host communities and returnees and **four community spaces** were renovated/built with IOM support, facilitating integration and promoting exchange and dialogue with host communities.

94. UNDP supported reintegration into the labour market of 144 persons repatriated from Western Europe.



Studying Albanian and Serbian at degree level will allow us to become fully confident at engaging on a range of complex topics in both languages. We plan to use what we learn during our studies to have better job prospects and to serve communities like Kamenica, where Albanian and Serbian speakers live side by side.

-Bojan Stamenković and Teuta Kastrati
Candidates B.A.
Balkanistics, University of Pristina





Inter-community trust building

95. The **Missing Persons Resource Centre**, with dedicated UNDP support, approved a strategy and worked towards de-politicising the missing persons' process. The Humanitarian Law Centre continued to regularly monitor and analyse all trials related to the conflict.

322 young people (48% women) increased their **awareness towards fake news or critical thinking** skills through IOM workshops.

98. Non-majority media platform



Recalling the Fate of Missing Persons in Kosovo.
©UNDCO, Sh. Qamili, 2021

96. **130 people** (50% from non-majority communities and 50% female) participated in collaborative business ideas under the IOM-supported **Tech Heroes initiative**, which allowed them to co-design technological solutions to jointly improve local communities.

KoSSev, with IOM support, trained local non-majority media platforms on countering bias in reporting. Over **500 news articles** broadcast in mainstream media in Serbia and Kosovo contributed to increased community trust through more balanced reporting.

97. 70 media representatives (60% women and young girls) benefited from UN Women capacity building initiatives, to promote more actively in ongoing initiatives, and ensure gender-sensitive reporting on peacebuilding in Kosovo media and stronger integration of the Women, Peace and Security agenda.

99. IOM's **Tech Heroes competition** implemented by jCoders Academy brought together **130 participants from different communities** (50% women and 50% from non-majority communities) to jointly design technological solutions for the good of society. Compared to 38% of the normal population, at the end of the Tech Hero programme, 68 % of participants



Assisting the most vulnerable

said they would be willing to share an apartment building with members of other ethnic groups.

100. A high-level event by UNHCR on community reintegration resulted in a report on the **sustainability and reintegration challenges of returnees and displaced persons**.

The report found that only five municipalities had an (unbudgeted) plan on the return of displaced persons and durable solutions.

101. Around **240 children from Roma Mahala** communities attended school regularly through UNICEF support and advocacy.

102. **32 inhabitants from Roma Mahala** were able to obtain necessary documents (birth registration, personal ID) through UNICEF assistance, increasing community trust and confidence towards institutions for service provision.

103. Five **municipalities** (Peja/Peç, Pristina, Mitrovica south, Gjakova/Đakovica, Fushe Kosove/Kosovo Polje) increased their capacities to **identify and mitigate** risks and impacts of **early marriages**, and reduce young girls school drop out, particularly among Roma, Ashkali and Egyptian groups, through UN Women support.



©UNICEF, S.Karahoda, 2021



Youth empowerment

104. Through a **story-telling camp and living library** activities supported by UNMIK/OHCHR, around 200 young people from diverse communities learned about their human rights, with a particular focus on economic and social rights during the COVID-19 pandemic.
105. 56,000 reaches of human rights education social media campaign supported by UNMIK/OHCHR targeting young people .
106. A **manual for youth trainers and educators** was developed by UNFPA, which aims to equip youth leaders with the necessary tools and recommendations to address issues of GBV, hate speech and discrimination, by targeting most vulnerable and hard-to-reach youths and focusing on the role of dialogue and non-formal education.
107. A **Green Hub entrepreneurship centre** established at the University of Pristina with UNDP support in partnership with Venture UP served as incubator and bridge between education and the labour market in the field of environment sustainability.



Cultural heritage protection

108. **Nine NGOs (five of which women-led)** benefitted from UNDP capacity-building activities on the promotion of intangible cultural heritage through skills building and awareness raising, which strengthened their capacities to bring **together women and youths from different communities**, as agents of change in promoting inter-community dialogue and greater acceptance between communities. In total, 270 participants were engaged (140 women, 124 youth).
109. **14 students** learned to document, preserve, revive, and interpret cultural heritage at a UNDP-supported **restoration camp** at Sahat Kulla in Pristina. More than 70 participants (90% women, 50% non-majority communities) benefitted from training on intangible cultural heritage to handicraft design, promotion, branding and sales opportunities.



Key Results Cross-cutting Priority Area 5

Increased gender equality and rights-holders' participation, empowerment, and civic engagement

Alignment with SDGs



Alignment with Kosovo Government Programme



Alignment with EU Integration Chapters & Priority Areas



Outcome 5:

By 2025, all women and men in Kosovo, particularly young people, vulnerable groups and displaced persons, increasingly achieve gender equality, claim their rights and fulfil civic responsibilities

110. The UNKT continued advocacy for shared prosperity and better quality of life for all in Kosovo and worked towards improving evidence-based and right-centred policies, and engaging those left behind, including through innovative partnerships. The UNKT also made significant efforts to catalyse youth engagement and participation,

with a view to strengthen social cohesion and resilience and decrease the influence of prejudices. Many implemented activities contributed to addressing raising issues of Gender Based Violence, which culminated in the approval of the first strategy against Domestic Violence in alignment with the Istanbul Convention.



Countering Gender-Based Violence and Supporting Women Empowerment and Gender Equality

- 111. The new **Strategy on Protection from Domestic Violence and Violence against Women**, in line with the Istanbul Convention, drafted in 2021 with technical support by UN Women and input by other UNKT members and approved by the government in January 2022, is expected to advance improvements in prevention, protection of and service delivery to women survivors.
- 112. A UNFPA situation analysis and mapping of available services and **programmes for perpetrators** of domestic violence set out a piloting roadmap for counselling services for perpetrators.
- 113. At the central level, to promote the integration of **Gender-responsive Budgeting** into key legislation, budget planning and allocation, UN Women supported the development of a new Public Finance Management law through the Agency of Gender Equality.
- 114. Kosovo police, supported by UN Women, launched a **Handbook on Gender-Responsive Police Services for Women and Girls subject to Violence**, which addressed gaps and challenges in the implementation of responses to domestic violence cases.



The UN's Women's Empowerment Principles represent an important commitment on the part of Meridian to promote gender equality across our shops and businesses. We are signaling to women employees that we value them, that we value their work, and that we will not tolerate any kind of sexual harassment against them. We are convinced that investing in women and women leadership will make us a better business all around. It is a win-win situation.



Mr. Agon Gashi
CEO, Meridian Corporation



- 115. UN Women has been actively promoting the commitment of Kosovo businesses to the 2030 Agenda and SDG 5 through the United Nations' Women's Empowerment Principles. In December, one of Kosovo's largest retail corporations made a **high-level leadership announcement in support of the Women's Empowerment Principles**, joining a community of 5,000 businesses around the world.
- 116. UNDP promoted participation of women NGOs in implementation of activities related to recycling, ecotourism under the umbrella of the Drin River basin interventions funded by Global Environment Facility where women represent 30% of the members of the Drin Core Group and approximately 60% of the members of the Expert Working Groups of the Drin Core Group.
- 117. UNDP provided financial support to **17 women in business**

- (women DV/GBV survivors, women from Roma, Ashkali, Egyptian communities, rural women and women with disabilities) to develop new skills or work opportunities, generate income, and diversify existing businesses.
- 118. In order to counter the disproportional impact that COVID-19 had on women-led businesses, UN Women supported **25 women** from vulnerable groups through **entrepreneurship training** and grant support to start their own businesses.
- 119. UNMIK/OHCHR facilitated through targeted activities the social and economic reintegration and rehabilitation of CRSV survivors through the provision of information, legal aid support and economic empowerment programming.



UNFPA, 2021
V. Buqolli/A. Pejaziti

Arbër Matoshi—on the occasion of UNFPA's Fathers' Day festival showcasing the role of fathers in contemporary parenting

I am a dedicated father who strongly believes in equal and joint parenting. Dads like me in Kosovo always feel we are a minority, and that the traditional way prevails, but this festival celebrated our way of parenting and I felt proud and encouraged.



Data for Improved Rights

- 120. For the first time, the Kosovo Agency of Statistics began **collecting and consolidating time-series data** from vital registration data on births and deaths with UNFPA and UNICEF support, in line with recommendations of the UN Inter-Agency Group for Child Mortality Estimation. This represents an important step forward in advancing **evidence-based policy making**.
- 121. With UNKT support, the Ministry of Health unified and **digitalised immunisation data** under the framework of the newly developed Health Information System.
- 122. UNICEF supported the Office of Good Governance and the Kosovo Agency of Statistics to initiate a child-related data mapping exercise to inform the development of a **Kosovo database for child rights monitoring and reporting**.



"Every woman who really wants to work, with the right equipment, can achieve anything. Thanks to the equipment from the UN we are now able to produce more wheat and food for livestock, without borrowing equipment from our neighbours."

Fakete and Luljeta Rexhepi, Farmers from Rashkoc/Raskoc (Gjakova/dakovica)



Civic Engagement

- 123. UNDP's **Digital Readiness Assessment** established a platform for dialogue with key stakeholders from institutions, the private sector, academia and civil society, with the aim to accelerate the transition towards digital economy,

digital inclusion, and data-driven transformation. The platform explored priorities for the way forward, including increasing e-services, building public trust towards online platforms, inclusion of women in digital businesses, and enhancing digital skills development.

124. Showcasing their **strengthened ability to monitor and report on key human rights issues** thanks to capacity building support by UNMIK/OHCHR, 34 human rights non-governmental organisations jointly produced the second joint annual report on the human rights situation in Kosovo, providing concrete recommendations to Kosovo institutions.
125. Thousands of young people were equipped with knowledge and advocacy skills to address their needs and rights, as well as those of their communities.
- 6,785 adolescent and youth** were reached and connected through various UNICEF programmes focused on developing skills.
 - 1,027 adolescents and youth** completed a skills development programme for **problem-solving and critical thinking**.
 - 600 secondary students** participated in skills development programmes, including through digital formats.
 - 169 teachers** strengthened their capacities to support adolescents' life and work skills in schools.



©UNICEF, 2021, Leonora Aliu

2.2. Support to Partnerships and Financing for the 2030 Agenda

- UNKT maintained and extended its partnerships in 2021 to enhance synergies in overcoming the multi-layered impacts of the pandemic and advance implementation of the 2030 Agenda. Resources were mobilised through the UN system, international financial institutions, bi- and multi-lateral donors as well as through cost-sharing with Kosovo institutions.
- Successful partnerships initiated in 2020 to provide early recovery continued in 2021, such as the joint COVID-19 project in the health and education sector funded by the United Kingdom and channelled through the UN's COVID-19 Response and Recovery Fund.
- As active partner to the **Prime Minister's Strategic Planning Office**, the UNKT supported government efforts towards the 2030 Agenda, by advising on the alignment of the NDS 2030 with SDGs and SDG indicators, across pillars on economic growth, rule of law and governance, human capital and equality, and sustainable environment.
- The UNKT conducted analysis to identify and unlock resources required for Cooperation Framework outcomes and accelerate investments aligned with sustainable development objectives. The resultant **UNKT Resource Mobilisation and Partnership Strategy** will serve to advance the SDG financing agenda in Kosovo.
- UN Women support helped advance **gender-responsive budgeting practices** through more rigorous assessments and analytical frameworks to disaggregate gender-specific impact. A Gender Impact Assessment was introduced, and UN Women worked closely with government ministries and institutions to ensure the systematic mainstreaming of gender-responsive budgeting practices at all levels. As a result, the government's Economic Recovery Package announced in June 2021 included **three special measures** to assist the **economic recovery of women**, supporting single mothers, pregnant and unemployed women.
- Private sector engagement was at the core of UN efforts in 2021. Several partnerships were continued and expanded. **UNICEF and Microsoft** continued their global partnership for **"the Learning Platform"**, to help children and youth access quality learning content at home. With a second cohort of **K-Gen U**, UNICEF expanded its partnerships to 146 public and private entities supporting the empowerment of young people.

132. Existing partnerships with the **Kosovo Chamber of Commerce** helped to involve the private sector in the COVID-19 response. The **online platform** New Reality established in 2020 in cooperation between UNKT, the Chamber of Commerce, CiviKos and other CSOs to raise awareness on prevention measures, continued in 2021. The platform established itself as a forum for future stakeholder engagement on a range of themes related to SDG implementation.

REALITETI i Ri



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133. In partnership with the **Corporate Social Responsibility (CSR) Network**, the UNKT initiated discussions with Kosovo's business community on the importance of advancing societal goals and aligning business strategies and operations with universal principles on human rights, labour, environment, and anti-corruption. Efforts focused on how the private sector could operationalise the ten principles promoted by the "UN Global Compact," the world's largest corporate sustainability initiative. Some companies showed enthusiasm in applying the Global Compact. For the innovation and vision they displayed in this area, ProCredit Bank Kosovo received the 2021 CSR Award, lighting

the way for other partners in the financial sector. UNKT will accordingly continue its ever expanding partnerships with the **Kosovo Banking Association** and other business community associations.

134. Initiatives focusing on the nexus between technology, data and sustainability allowed to leverage the power of private sector engagement with data-driven solutions. The UNKT stepped up efforts in the fields of **sustainable food systems**

and waste management. By challenging businesses to review the status quo and look at alternatives, Kosovo players in the gastronomy, agriculture and production sectors were challenged to think about more sustainable ways of doing business.

135. The UNKT also remained actively involved in advancing the **Women, Peace and Security agenda.** The UN Women-supported Regional Women's Lobby for Southeast Europe continued to be a crucial actor in reinforcing women's empowerment as a key driver of peace. Through five international and regional 2021 activities, joint efforts successfully amplified shared experiences in post conflict settings, raising visibility for the need for enhanced women leadership.

136. The **United Nations Kosovo Network on Migration** established in December 2020 continued to support cooperation on, as well as mainstreaming of, migration into strategies, policies and other frameworks, and to promote fact-based and data-driven discourse. A workplan developed in 2021 highlights the importance of partnership building. The first Migration Partnership Forum took place in November 2021.

A desk research on the problem of food waste in Kosovo has shown that 2 to 20% of food served is left on the plates depending on the restaurant's style of service

Waste wise Challenges powered by UN-Habitat encouraged Kosovo entrepreneurs to "turn trash into cash"

What it is:

- UN Habitat initiative in Partnership with the US Embassy in Pristina and Kosovo partners, to select business ideas and solutions for reducing solid waste in Kosovo cities and communities and repurposing or recycling it.
- The Challenge encourages businesses to rethink the products lifecycle and impact on our environment, health and climate by combining technology and innovative business models to "turn trash into cash"

Highlights:

- 4 out of the 56 business ideas submitted for the Challenge were awarded up to 10,000 EUR cash, incubation services and business trainings
- Successful ideas included recycling bio-waste into compost and creating pool filters from glass

Zooming-in: UNDP challenges Kosovo restaurants to reduce their food waste patterns



What it is:

UNDP first-ever Food Waste Challenge in Kosovo was launched with a primary objective: address the lack of data regarding food loss and waste among Kosovo restaurant businesses.



Highlights:

The Challenge mobilized 18 gastronomy businesses to join a 3-week journey of food waste management, with 7 of them completing it successfully. In addition to collecting first hand data, some restaurants and cafes started identifying previously unnoticed patterns in their food management and even started designing new solutions to reduce their food waste and ultimately reduce financial losses generated by the pandemic



©UNDP, 2021



137. The UNKT engaged in multiple initiatives with Kosovo's **media and film industry** to tackle gender and social issues. Our collaborations included the **Pristina Film Festival**, where we contributed to highlighting the importance of women's perspectives in the film industry as a key channel to support dialogue and social inclusion in post-conflict settings. Through UNKT's support, the Festival helped amplify Kosovo women's stories at global level, including through the film "Hive", a Sundance Festival triple winner and Kosovo's official entry for the Academy Awards' international feature category. The UNKT also continued to support the 20th edition of **DokuFest**, Kosovo's largest film festival and the most important documentary and short

UNDP's Public Pulse is a biannual, Kosovo-wide perception survey funded by USAID, which provides valuable data for informed decision-making on political and socio-economic issues, democratisation, satisfaction with institutions, rule of law, the functioning of public services, interethnic relations and social tolerance, security issues and the environment.

film festival in Southeast Europe. In parallel, the UNKT supported the 3rd edition of the **Autostrada Biennale**, featuring themes at the intersection of design, technology, and public space. Both **DokuFest** and **Autostrada Biennale** are platforms for promotion of the Agenda 2030 and sustainable development.

138. Existing institutional partnerships were solidified further. UNDP and the **Kosovo Agency of Statistics (KAS)** signed a second Memorandum of Understanding to further improve access to, and use of, data by the public as part of UNDP's Public Pulse project. Key Public Pulse results will be featured on the KAS website through online visualisation.
139. Four years into the UN development reforms, the UNKT, led by the Development Coordinator, supported by a strengthened Development Coordinator's Office, has significantly strengthened UN coordination efforts to build closer partnerships and deliver impactful results at scale.



UN joins forces with private sector to fight gender-based violence

The 16 Days of Activism campaign, coordinated by UN Women through the Security and Gender Group, organised over 130 events across Kosovo. For the first time, the private sector was actively engaged, including 20 of Kosovo's largest companies, significantly extending the campaign's reach.

An estimated **one million people** viewed social media or posters displayed in supermarkets providing information on hotlines and where to seek help.

Awareness raising events were organized with survivors, municipalities, safe house representatives and Kosovo police, increasing knowledge of protection mechanisms and reporting processes.

2.3. Results of the UN working more and better together: UN coherence, effectiveness and efficiency

140. UN collaboration led to the UNKT's Cooperation Framework 2021–2025, which represents the collective work for the next five years of UNKT entities and which integrates UNKT's COVID-19 Socio-Economic Response Plan (SERP) first devised in 2020.

141. Through the publicly accessible UN-INFO database, the UNKT has been **transparently reporting** on contributing to SERP global indicators in areas like health, protection, economic response and social cohesion. **UN-INFO** (launched in November 2021) together with the revamped UNKT website (launched in December 2020) played an essential role in the more coherent portrayal of activities and contributed to more accurate planning, monitoring and reporting. UN-INFO will serve as primary reference on UNKT progress, results and achievements.

100 COVID-19 SitReps, since the beginning of the pandemic

11 UNKT in Brief

142. The UNKT produced 11 editions of its monthly newsletter "UNKT in Brief" as well as weekly Sitreps tracking trends, developments and key UNKT efforts in the fight against the COVID-19 pandemic.



143. Social media channels were utilised extensively to promote messaging to a diverse population on UNKT achievements and COVID-19 messaging, resulting in an approximate 10 per cent increase of followers on Twitter, over 84 per cent increase on Facebook organic reach and significant increase on Instagram, with over 33 posts reaching more than 200 impressions each. The

Development Coordinator and Heads of Agencies engaged in multiple media appearances and interviews across Kosovo channels and media programmes, including 3 interviews on prime-time TV.

144. In February 2021, UNKT's new **Business Operations Strategy 2.0** was passed, a critical instrument for more efficient, joint business operations in support of more effective programmes.

Joint programming

145. Joint programming further strengthened United Nations coherence, coordination and collaboration in Kosovo, guided by the Cooperation Framework and its outcomes. Two new projects started implementation in 2021, mobilising USD 4.3 million funded by Sweden

and Luxembourg—an important sign of successful resource mobilisation efforts in support of the Cooperation Framework outcomes and COVID-19 response. The total of four joint projects amounted to USD 11.4 million.

UNKT joint projects implemented in 2021

Project	Return to (New) Normal	Response to COVID-19 emergency and early recovery support	Promoting Decent Work through Strengthening Occupational Safety and Health Management and Social Dialogue	Healthier Kosovo 2
Funded by	UK through MPTF (\$2.5m)	SIDA (\$4.6m)	SIDA (\$2.6m)	Luxembourg (\$1.7m)
Time	2020-2021	2020-2024	2021	2021-2023
Implementing Agencies				

146. A joint project between UNDP, WHO and UNV (**Healthier Kosovo II**), worth approximately USD 1.7 million and funded by Luxembourg, was signed in 2021 for implementation over the following two years, aiming to ensure more effective governance in environment and health through inclusive, evidence-based planning and implementation, as well as monitoring of air pollution impacts on health.

147. The Development Coordinator also held a key role in coordinating efforts across the United Nations family in the region to advance opportunities for joint initiatives on dialogue, trust-building, social cohesion and inclusive societies, in close

consultation with governments and other stakeholders across the region and in cooperation with the United Nations Peacebuilding Support Office.

148. Cooperation with the UN network in the Western Balkans region was solidified further over the course of 2021. Frequent exchanges took place to coordinate joint efforts to recover from the pandemic and advance regional opportunities for joint initiatives and dialogues with development partners. This included joint efforts to share relevant data and knowledge on areas of common interest in the sub-region, particularly on emerging global geo-political and economic risks.

151. The **whole is greater than the sum of its parts**: Showcasing the relevance of combining the respective UNKT agencies' comparative advantages, in September 2021, the Ministry of Internal Affairs, with joint support from UNICEF, UNHCR and IOM, developed and endorsed guidelines on the

Best Interest Assessment and the **Best Interest Determination** for refugee, migrant and asylum-seeking children to help ensure the **rights of children on the move are protected** in compliance with UN conventions and international standards.

Strategic areas of UN joint collaboration

The SWAP Scorecard is a UN accountability framework that promotes improved United Nations planning, coordination, programming and results for gender equality and girls across the world, with the aim of supporting the achievement of gender equality commitments across SDGs.

149. Throughout 2021, gender equality has remained consistently a top priority for UN programmatic and strategic activities. For the second year in a row, the UNKT met or exceeded 14 of 15 performance indicators of the

global United Nations System-Wide Action Plan for **Gender Equality Scorecard**.

150. The UNKT also made progress in the implementation of the **UN Disability Inclusion Strategy**. UN Volunteers began building a pipeline of qualified professionals with disabilities and placed a first UN Volunteer with UNICEF working on a youth empowerment project and serving as an example to others. More qualified professionals with disabilities will be recruited by UNKT agencies through the UN Volunteer programme in the future.

“After the accident I never thought that I will be able to engage in activities and work. It was a very difficult period, but UNICEF and people working there – now my colleagues – have helped me a lot. I have learned a lot and I said to myself “Ok, Meriton, there is a solution for you.”

Mr. Meriton Binakaj
UN Volunteer, UNICEF Kosovo



Transforming Kosovo's Food Systems

Kosovo's food system dialogue showed ways in which Kosovo voices can be heard on global issues of importance. Participants discussed how we can transform the way we produce, consume and think about food.

On 13 July 2021, an in-person event in Pristina brought together 50+ stakeholders on food production, consumption and disposal to build a pathway and common solutions towards better use of available resources. Organised in partnership with INDEP and the Ministry of Agriculture, with UNKT support, the event proved a valuable instrument to build the conversation and ensure that Kosovo voices were included as part of the first-ever UN Summit on Sustainable Food Systems in

September 2021.

Highlights: A follow-up report was produced by INDEP, providing actionable recommendations to policy makers on issues of sustainable food production and consumption and circular economy.

Events subsequently organized by some of the original participants continued promoting action from all actors of society and raising awareness on the importance of addressing food waste.



“To introduce changes to complex systems, we first need to bring on board consumers, producers, and decision-makers by changing minds and hearts. Kosovo's first discussion on food systems allowed to create much-needed space: Space across sectors to discuss how to create a sustainable and just food value chain so that farmers, market, government, and *the natural systems operate in a symbiosis.*”

Egzona Shala,
Environmental
Activist

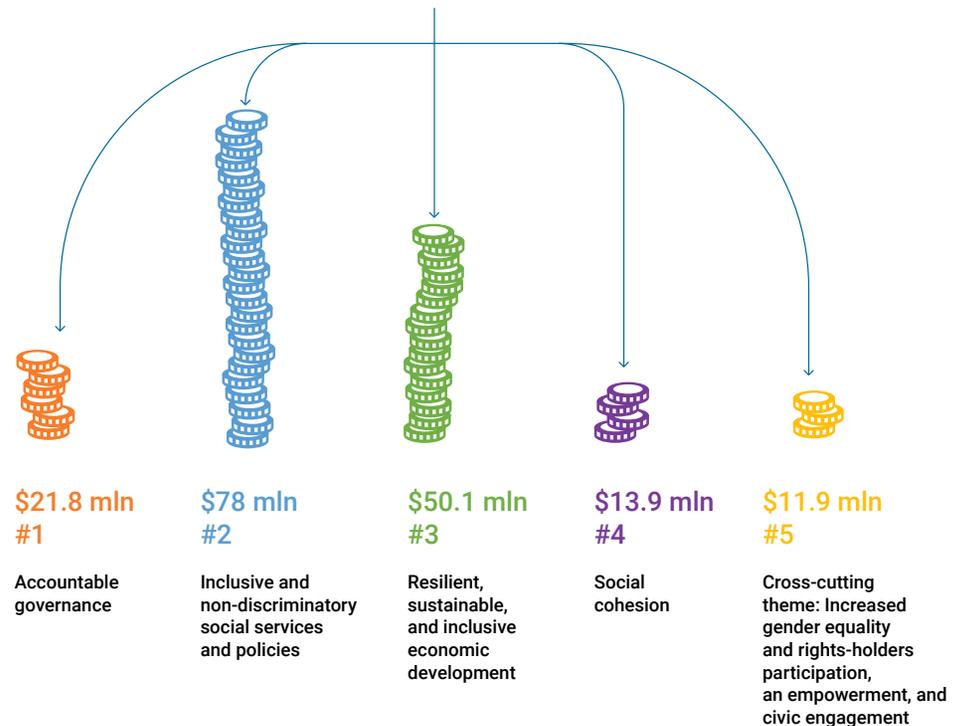
2.4. Financial Overview and Resource Mobilisation

152. Before 2020, the envelope of joint UNKT implementation amounted to about USD 20–25 million per year. However, with the onset of the pandemic, this figure increased significantly and the trend continues over the implementation period of the

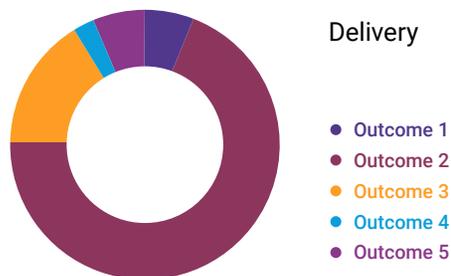
current Cooperation Framework, reflective of the long-standing effects of the pandemic and concomitant impact. In 2020, the UNKT rallied to mobilise an unprecedented USD 54 million, demonstrating its ability to come together in a unified, timely and effective way.

\$175.4 million

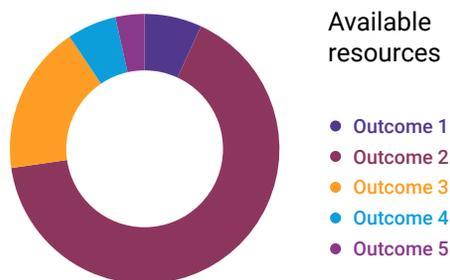
Cooperation Framework Required
Financial Resources over 2021-2025



153. In 2021, the UNKT spent some USD 37 million for programme delivery across the Cooperation Framework's five outcome areas including activities focused on the response to, and recovery from, the COVID-19 pandemic. Most expenditures fell under Priority Area 2, particularly the health and education components (69 per cent), followed by Priority Area 3 on economic recovery and green growth (19 per cent), and Priority Areas 1, 4 and 5 (12 per cent) on accountable governance, social cohesion and cross-cutting issues, respectively. Efforts made under all five priority areas contributed significantly to gender equality and human rights.



154. The estimated cumulative total of financial resources required by all UNKT members to achieve Cooperation Framework outcomes for the period 2021-2025 amounts to USD 175 million, i.e. an annual average of USD 35 million. Some 36 per cent of the total envelope (about USD 63 million) had already been secured by January 2021.



155. Available resources consist mainly of core resources as well as project funds. This breakdown indicates that there is room for resource diversification.

156. In addition to responding to the immediate needs of the pandemic, overall available resources in 2021 also helped advance the SDG agenda in Kosovo, with the majority of contributions supporting SDGs 1, 3, 5, 8, and 10.

157. In 2021, significant support was provided to the Kosovo government in its response to the pandemic by International Financial Institutions (IFIs), with the World Bank approving an additional USD 15 million of financing to ongoing recovery efforts through an existing loan to Kosovo's health sector (USD 61 million in total).

IFI	Project Title	Year	Total Financing approved in (EUR m)	Total available financing
World Bank	Emergency COVID-19 Project	2020	15	61
EIB	Kosovo Response to the COVID-19 Pandemic for SMEs	2021	40	40
Council of Europe Bank	COVID-19 Emergency Response Public Sector Financing Facility	2020	15	50
EBRD	Waste Water Treatment Project	2021	11	11
EBRD	Vital Infrastructure Emergency Liquidity Loan	2021	30	30

Chapter 3:

UNKT Key Focus for Next Year



UNKT Key Focus for Next Year

158. Guided by the Secretary-General's vision outlined in the September 2021 **Our Common Agenda** report, in 2022 the UNKT will – in collaboration with the government of Kosovo and other relevant partners and stakeholders – continue implementation of its Cooperation Framework, with reinvigorated focus on the following priority areas:



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159. Support the government in the finalisation of its **National Development Strategy 2030 and sector strategies**, ensuring seamless integration of the Sustainable Development Goals, particularly with regard to **data generation** and **evidence-based policies**, as well as localisation through Voluntary Local Review processes.
160. UNKT members will be fully committed to supporting the **Manifesta biennial**, which will come to Pristina from July to September 2022 with a



Leaving No One Behind agenda

programme of art, performances and events. Working with partners, the UN will contribute to the development of green and public spaces, the integration of isolated neighbourhoods and clean transport options, with maximum people participation.

161. Mainstream **human rights and gender equality into Kosovo's development strategies and policies, build local capacity** for implementation, particularly with regard to the rights of children, migrants, survivors of domestic violence, and people with disabilities, and support policies aimed at **protecting**



Foster the potential of youth and women and girls

163. Support digital transformation including by building institutional capacity in **health monitoring, vaccine delivery, employment matching** for job seekers, and **census** implementation.
164. Promote **gender parity**, facilitate **economic inclusion**, contribute to the **eradication of violence** against women and girls, and **increase participation**, including through improved skills (early childhood education; skills-based programmes; training and internship opportunities;



Green Transition and Digital Transformation

the most vulnerable and promoting social cohesion, including through universal health coverage, delivery of integrated social services, fostering of bilingualism and strengthening people's participation in municipal decision-making.

162. Support aspects of Kosovo's green transition, including strengthening the **circular economy**, enhancing local and institutional **climate action**, building capacities of Kosovo's Climate Change Council, and contributing to the improvement of health care **waste management**.



COVID-19 Response

promoting the government's Youth Guarantee scheme), use youth and women as **agents of change** to build social cohesion, and **promote gender-responsive budgeting**.

165. Continue supporting the government in **building back better** and building forward, with a particular focus on
- a. Strengthening health system resilience and scaling up the availability, accessibility, quality and equity of health services.
 - a. Addressing root causes affecting the most vulnerable groups, while ensuring measures are implemented to better prepare for, and respond to, future crises.



Intra-Action Review of Kosovo COVID-19 Response ©WHO, 2021, B. Seljimi



166. Maintain and expand its partnerships to implement and finance the above-mentioned priorities, particularly by working with government partners to **strengthen** systems for quality and inclusive access to services and empowerment of people to claim their rights. In parallel, continue to engage and **partner strategically with the private sector, civil society, academia,** and enhance cooperation with the **development finance institutions (DFIs)**, maintain partnerships with multilateral development banks **(MDBs)** and international financial institutions **(IFIs)**, particularly with the World Bank on issues of resilience and fragility, and focus on **strengthening institutions and south-south, triangular and regional cooperation.**
167. Promote ownership and engagement of all stakeholders for SDG achievement; explore funding options; enhance sustainable integrated financing strategies and investments; exploit the potential of financial innovations, new technologies and digitalisation to provide equitable access to finance; and, in collaboration with the government of Kosovo and relevant development partners and IFIs, seek to advance the **SDG Trust Fund.** Influence public opinion and civil society engagement through joint advocacy.



168. Work closely with the United Nations family across the Western Balkans, collaborating on areas of common interest and need, and jointly facilitate **knowledge- and experience-sharing** to expedite overall learning and achievements. Produce, utilise and share relevant data. Coordinate efforts to advance opportunities across the Western Balkans for joint initiatives on dialogue, trust-building, social cohesion and inclusive societies, in close consultation with governments and other stakeholders across the sub-region and in cooperation with the United Nations Peacebuilding Fund.
169. Each of these focus areas will be operationalised through the 2022 Joint Work Plans and overseen through relevant results groups. Implementation progress and results will be reflected online on UN INFO, in annual progress reports, mid and/or annual reviews, as well as donor reports and social media. Human rights reports and assessments will be conducted regularly and provide up-to-date overviews of the human rights situation in Kosovo and informed actions of the UNKT, in cooperation with UNMIK, Kosovo institutions and development partners.

Bilateral Partners

Austrian Development Agency
 Danish Refugee Council
 Deutsche Gesellschaft für Internationale Zusammenarbeit
 Government of Austria
 Government of Canada
 Government of Denmark
 Government of Finland
 Government of Germany
 Government of Italy
 Government of Japan
 Government of Luxembourg
 Government of Norway
 Government of the Republic of Korea
 Government of Sweden
 Government of Switzerland
 Government of United Kingdom
 Government of USA
 Helvetas
 Swedish International Development Cooperation Agency
 Swiss Development Cooperation
 USAID

Multilateral Partners

Council of Europe
 EULEX
 European Union
 International Committee of the Red Cross
 KFOR
 OSCE

Other International Partners

Austrian Chamber of Commerce
 Millennium Challenge Corporation
 The Partnership Initiative
 Manifesta International – The European Nomadic Biennial
 Terre Des Hommes

Development Banks and Funds

Council of Europe Development Bank
 European Bank for Reconstruction and Development
 European Investment Bank
 European Investment Fund
 GAVI, the Vaccine Alliance
 Global Environment Facility
 Global Water Partnerships
 World Bank Group
 World Customs Organization

Civil Society

Action for Mathers and Children (AMC)
 Advancing Together
 Advocacy Center for Democratic Culture
 Aktiv
 Alpine Club Pristina
 Artpolis-Art and Community Center
 Association of Business Directories
 Association of Certificated Auditors and Accountants of Kosovo
 Association of Journalist of Kosovo
 Association of Preschool Private Institutions-APPI
 Association of Religious Communities
 Association of Women Police of Kosovo
 Association for Health Education and Development – AHED
 BIRN
 Balkan Sunflowers Kosova -BSFK
 Bethany Christian Services -BCS
 CACTTUS
 Caritas Kosova
 Catholic Community of Kosovo
 Center for Counseling, Social Services and Research
 Center for Democratization Civil Society -CDCS
 Centre for Promotion of Women's Rights
 Center for Policy and Advocacy -CPA
 Center for Social Initiatives
 CIVIKOS
 Center for Human Services and Development-QSHHZH
 Civil Rights Programme Kosovo
 Coalition of NGOs for Protection of Children-KOMF
 Community Based Rehabilitation Programme
 Community Building Mitrovica
 Developing Together
 Dokufest
 Domovnik
 Eastern European Institute for Reproductive Health
 Evidence Informed Policy Network
 European Centre for Minority Issues -ECMI
 Fortesa
 Forum for Development and Multiethnic Collaboration
 GERMIN
 HANDIKOS
 Health for All
 Institute for Research and Development of Education
 IADK
 INDEP
 Innovation Centre Kosovo

Internews
 IPKO Foundation
 Jahjaga Foundation
 J-Coders
 JETA/VITA
 Kallxo.com
 Kosovar Stability Initiative -IKS
 Kosovo Bar Association
 Kosovo Education Center
 Kosovo Centre for Political Studies
 Kosovo CSR Network
 Kosovo Democratic Institute
 Kosovo Disability Forum
 Kosovo Gender Study Centre
 Kosovo Population Foundation
 Kosovo RAE Women's Network
 Kosovo Rehabilitation Centre of Torture Victims
 Red Cross of Kosova
 Kosovo Sever Portal
 Kosovo Women's Network
 Kosovo Youth Council
 Labyrinth
 Lawyers Association Norma
 LENS
 Local Development Fund
 LoCAF Local Climate Action Forum
 Medica Gjakova
 Medica Kosovo
 Millennium Foundation Kosovo
 Organization of Parents of Children with Disabilities in Kosovo
 Orthodox Community of Kosovo
 PAX
 Patients' Rights Association in Kosova – PRAK
 Peer Educators Network-PEN
 Përmes Artit ne Krijojmë-PANK (art collective)
 Pharmacist's Chambre of Kosovo
 Q'Art (art collective)
 Organisation for Children without Parental Care -OFAP
 Regional Women's Lobby for Peace, Security and Justice in Southeast Europe
 Parents' Association "Podrzi me"
 Riinvest-Institute for Development Research
 Regional Youth Cooperation

Office – RYCO
 Roma in Action
 Safe House Gjakova
 Sabor in Gracanica
 Santa Marija, Caritas Kosova
 Shelter Liria
 Shko-PA-M'Sha
 Sinergija
 SIT - Center for Counseling, Social Services and Research
 SOS Children's Villages Kosovo
 Terre des Hommes Suisse
 Utalaya Foundation
 Women2Women
 YMCA Movement
 Youth Initiative for Human Rights

Private Sector and Banking

ING Bank
 Kosovo Banking Association
 KoSSev
 Raiffeisen Bank

Kosovo institutions

Academy of Justice
 Agency for Free Legal Aid
 Agency of Gender Equality
 Agency of Civil Registration
 Anti-Corruption Agency
 Asylum Center
 Border Police
 Centres for Social Work
 Commission for the Recognition and Verification of Conflict related Sexual Violence Survivors
 Assembly of Kosovo and its respective committees:
 Committee for Economic Development, Infrastructure, Trade, Industry and Regional Development
 Committee for Education, Science, Technology, Culture, Youth, Sports, Innovation and Entrepreneurship
 Committee on Health, Labour and Social Welfare
 Committee on the Rights, Interests of the Communities and Return
 Council for Sustainable Development
 Women's Caucus
 Green Caucus

Association of Kosovo Municipalities
 Department for Reintegration of the Repatriated Persons
 Drug Regulatory Agency and Pharmacist Chamber
 Emergency Management Agency
 Employment Agency of Kosovo
 Employment Management Information System
 Environmental Protection Agency
 Financial Intelligence Unit
 Forensic Accounting and Financial Fraud Certification
 Government Authority on Migration
 Government Commission of Missing Persons
 Group for Legal and Political Strategy
 Health Information System
 Hydro-Meteorological Institute
 Information Society Agency
 Institute of Public Health
 Institute of Forensic Medicine
 Judicial Council
 Kosovo Accreditation Agency
 Kosovo Forensics Agency and Kosovo Correctional Service

Kosovo Agency of Statistics
 Kosovo Board on Cancer Control
 Kosovo Cadastral Agency
 Kosovo Chamber of Commerce
 Kosovo Civil Aviation Authority
 Kosovo Climate Change Committee
 Kosovo Committee on Maternal Audit
 Kosovo Economic and Social Council
 Kosovo Education Centre
 Kosovo Employment Fund
 Kosovo Forestry Agency
 Kosovo Institute for Public Administration
 Kosovo Judicial Council
 Kosovo Judicial Institute
 Kosovo Police
 Kosovo Prosecutorial Council
 Kosovo Security Force
 Labour Inspectorate

Main Family Medicine Centre in Pristina
 Millennium Foundation Kosovo
 Ministry of Agricultural Forestry and Rural Development
 Ministry of Communities and Return
 Ministry of Culture, Youth and Sport
 Ministry of Education and Science
 Ministry of Economy
 Ministry of Environment, Spatial Planning, Transport, and Infrastructure
 Ministry of Finance
 Ministry of Foreign Affairs
 Ministry of Health
 Ministry of Internal Affairs
 Ministry of Justice
 Ministry of Finance, Labour, and Transfers
 Ministry of Local Government
 Ministry of Public Administration
 Ministry of Trade and Industry
 Municipal Coordination
 Mechanisms for Domestic Violence
 Municipal Development Programme
 Municipal Directorates for Health and Social Welfare
 Municipal Education Directorates
 Municipal Office for Civil Registration
 Municipal Offices for Communities and Return
 Municipality of Dragash/š
 Municipality of Ferizaj/
 Uroševac
 Municipality of Fushë Kosovë/
 Kosovo Polje
 Municipality of Gjakovë/
 Đakovica
 Municipality of Gjilan/ Gnjilane
 Municipality of Gračanica/
 Gracanice
 Municipality of Istog/k
 Municipality of Kacanik/
 Kacanik
 Municipality of Kamenicë/a
 Municipality of Leposavić/q
 Municipality of Lipjan/Lipljane

Municipality of Malishevë/
 Mališevo
 Municipality of Mitrovicë/a
 north
 Municipality of Mitrovicë/a
 south
 Municipality of Obilic/q
 Municipality of Peja/Pec
 Municipality of Pristina
 Municipality of Prizren
 Municipality of Skenderaj/
 Srbica
 Municipality of Vushtri/
 Vuçitrn
 Municipality of Rahovec/
 Orahovac
 Municipality of Zubin Potok/
 Zubinpotok
 Municipality of Zveçane/
 Zveçan
 Office of Chief Prosecutor
 Office of Good Governance, Human Rights, Equal Opportunities and Gender Issues
 Office of Language
 Commissionaire
 Office of Special Prosecutors
 Office of the Disciplinary Prosecutor
 Office of Domestic Violence
 National Coordinator
 Office of Prime Minister
 Office of Prime Minister for Strategic Planning
 Ombudsperson Institution
 Open Educational Correctional Facility
 Public Employment Services
 Radio Television of Kosovo
 Training Programme for the Justice Academy
 Tax Administration
 University Clinical Centre
 Kosovo
 University for Business and Technology
 University of Pristina
 -Faculty of Education
 -Faculty of Philology
 -Institute of Psychology
 Vocational Training Centre



United Nations
Kosovo Team, 2022

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