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References to Kosovo shall be understood to be in the context of Security Council Resolution 1244 (1999)



Leave No One Behind

**Human
Rights**

**Gender
Equality**

**Digital
Transformation**

**Inclusive Growth
and Climate**

**Democratic Governance
and Peacebuilding**



This report highlights our collective efforts across multiple sectors. In governance and peacebuilding, we advanced transparency and accountability of institutions through the adoption of anti-corruption measures, policies and tools. Safety and security were strengthened by addressing illegal possession, misuse and trafficking of firearms and ammunition, as well as access to justice for all, and inter-community dialogue.

Nuno Queirós
UNDP Resident Representative

Social cohesion and trust-building was fostered through the preservation of cultural heritage and engagement of youth, with the aim to further improve inter-community acceptance and respect for the cultural identity and heritage of all communities. UNDP worked closely with youth, empowering them to be agents of change to foster dialogue and trust building among communities.

In the area of Inclusive Growth and Climate resilience, UNDP enhanced institutional capacities for the design, and adoption of the first and voluntary determined contributions. Our work contributed to the design and implementation of climate actions, sustainable urban mobility, and the promotion of energy efficiency initiatives at the central and local level.

Our work in the promotion of the creative industries sector fostered partnerships with the private sector and supported the first ever Creative Economy strategy. The Economic Resilience Programme, and its flagship tools and methodologies, was launched in 2024, and assisted 40 MSMEs enhance their resilience, improve their business models and sustainability. 40% of these businesses were women-led.

Gender Equality, Digital transformation and Human Rights remained core to our mission. "Stand-Up Comedy for Social Change" implemented as part of the 16 days of activism, fostered dialogue and inspired action. To enhance digital transformation, UNDP ensured digital mainstreaming throughout its programme and developed tools and platforms to enhance the efficiency and transparency of institutions. A Digital Readiness Assessment at the local level and a comprehensive Digital Profile were initiated. Human rights were integrated into our work to ensure the non-majority communities, the vulnerable and the most marginalised benefit from all interventions.

I extend my deepest gratitude to our partners and donors. Your trust, support, and collaboration were key to every achievement. While challenges remain, our shared determination and vision for development guide us forward.

UNDP Kosovo remains committed to building an **inclusive, equitable, and sustainable future for all.**

[Who We Are](#)

[What We Do](#)

[Our Impact](#)

[Get Involved](#)

[SOCIAL MEDIA](#)



Access the UNDP Kosovo website by scanning the QR code.

25 YEARS OF UNDP KOSOVO



This milestone was marked by the presence of **UN Assistant Secretary-General, UNDP Assistant Administrator, and Director of the Regional Bureau for Europe and CIS, Ivana Živković**, along with our esteemed partners, colleagues, and friends.

In 2024, we proudly celebrated **#UNDPKosovo25Years**, marking a quarter-century of impactful contributions to sustainable development.

Over the past 25 years, UNDP Kosovo has been at the forefront of promoting **development, inclusion, and sustainability**. From fostering partnerships to driving initiatives that leave no one behind, our work has brought tangible, positive changes to thousands of lives.

The 25th-anniversary celebration was not only a moment of pride, but also an opportunity to recognize our shared successes, and acknowledge the unwavering support of our donors, our partners, and the resilient communities we serve.

As we look ahead, we are inspired to continue building on this legacy of **progress, partnerships, and impact**.



Democratic Governance and Peacebuilding

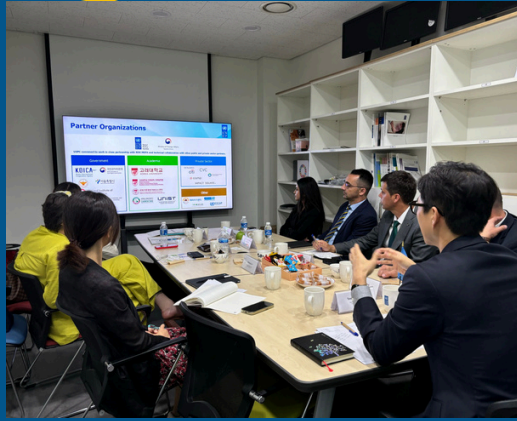
Efforts to **combat corruption** are central to **strengthening governance**, improving **institutional integrity**, and promoting **justice**. By enhancing **transparency** and **accountability**, UNDP has aimed to create lasting change through targeted reforms and public awareness initiatives.

Established the **Asset Recovery Office (ARO)** – a specialized body to trace and recover hidden assets stolen through corruption and financial crime which has resulted in the successful retrieval of illicit funds.



Raised public engagement and awareness through **investigative journalism** and **public reporting** of allegations of corruption through **KALLXO.com** (500 allegations filed, 8,000 articles published, and the broadcast of **4 TV series of “The Prosecution”**).

Strengthened institutions through developing a **code of ethics** and disciplinary procedures for court appointed experts. In addition, **enhanced transparency** through a new digital solution for political parties to report financial contributions and expenditures and developed an **e-notary platform** and **e-database** for the management of seized assets.



Contributed to enhanced **public safety** and security through the destruction of hundreds of illegal small arms and light weapons (SALW), and the **strengthening of security institutions**, while maintaining our role as the key partner in the sector.

516

community policing officers were trained in SALW control and domestic violence response.

Specialized equipment was provided, and

350

police officers were trained to enhance SALW detection and confiscation efforts.

800,000

people reached through a public awareness campaign on controlling illegal firearm use and promoting safety, leading to greater awareness and increased reporting of celebratory gunfire.

Supported the destruction of over

993 ILLICIT SMALL ARMS
AND LIGHT WEAPONS.



UNDP supported the advancement of **access to justice** and **language rights** by **improving legal systems** and supporting **digital tools** in collaboration with key stakeholders.



130,000 old minor offence cases were registered online in 2024.

A **court archive system** was established in seven Basic Courts, with cases registered online in partnership with the **Judicial Council**.



Supported the implementation of the **Law on Languages** through the **digitization of court files** and **digital translation services**.

Provided **Braille display equipment** for a **Professional Legal Associate** in the **Basic Court of Gjakovë/Dakovica**, facilitating the drafting of court judgments, legal research, and providing legal opinions on cases.





A **Fair in Janjevë/Janjevo** was organized to celebrate culture and heritage, showcase the rehabilitation of the houses, and provide entrepreneurs a platform to display and sell their products.



65 households were connected to the new system of water supply and sewerage.



88 beneficiaries (87% women) were given entrepreneurship skills, and trained in traditional crafts, sewing, embroidery, candle/resin accessory making, tour guiding, and permaculture.



20 grants were awarded to businesses and entrepreneurs from diverse backgrounds.



15 women registered with the Employment Office.

Cultural heritage preservation plays a key role in fostering **economic growth, community development, and social cohesion**. Through targeted interventions, UNDP has made significant strides in safeguarding heritage and creating **sustainable opportunities** for local communities.



14 houses identified as being in critical need of intervention were identified for restoration. **8 houses** have been fully restored, while **6 are nearly complete**.



3 sites including public, religious, and privately-owned cultural heritage sites were selected for emergency/consolidation interventions with works to start in 2025.

All initiatives contributed to income generation and reduced unemployment risk.

A **study visit to Türkiye** was organized for professionals from cultural heritage institutions aimed at expanding their expertise in sustainable museum and archaeological practices.



STORY

RESTORING THE SOUL OF JANJEVĚ/JANJEVO: ONE STONE AT A TIME



UNDP worked to strengthen **accountability, effectiveness, transparency, and gender-responsiveness** in institutions by supporting transitional justice, legal services for conflict-related sexual violence (CRSV) survivors, and regional cooperation among key justice sector stakeholders.



Supported **9 grantees** through grant provision.

Equipped 26 police officers with knowledge and skills to effectively research, investigate, and report on gender- and conflict-sensitive issues.

Engaged **209 participants** in Youth Peace Camps, Harmony Talks and two joint community initiatives in the Mitrovicë/a region with focus on youth engagement in peacebuilding, reconciliation, and inter-ethnic dialogue.

Organized **2 regional conferences** bringing together **80 representatives** of the justice sector and victim support institutions from the Western Balkans.

Hosted **1 Regional Transitional Justice Seminar** gathering **40 participants** from Prishtinë/Priština and Belgrade providing a vital platform for dialogue and understanding.

Provided legal and psychosocial support to **89 CRSV survivors**, including **63 women** and **26 men**.

8 justice representatives deepened their regional understanding and exchange valuable experiences.



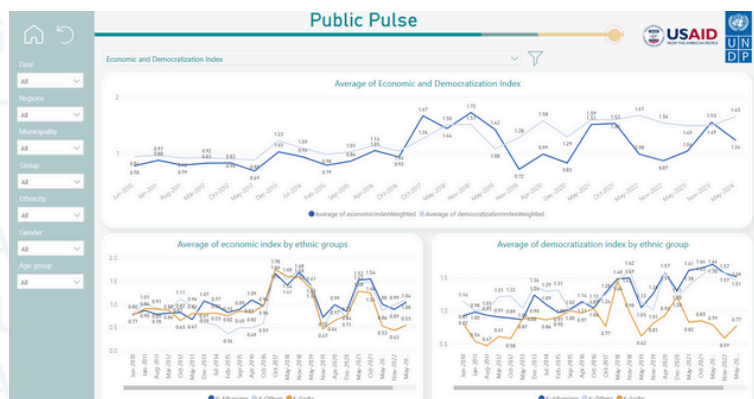
STORY

THE SCARS FROM WHERE THE LIGHT FLOODS IN



The **Public Pulse** continued to generate data on **people's perceptions** of political, social, economic, and security developments and context, as a means to actively engage **central institutions** to advocate for **data-driven policy formulation**.

Over **5200+ people** interviewed, with **50% of respondents** being women.



You can read the Public Pulse Data Explorer by using the QR-code



3 **Public Pulse Opinion Polls** conducted and published.

2 Public Pulse Briefs and 1 Analysis conducted and published.



Public Pulse Brief XXVI

Data showed that Poverty (16.6%) and Unemployment (16.3%) are the two major problems people are currently facing, with the third challenge being Prices for Essential Supplies (12.7%).



You can read the Public Pulse Brief by using the QR-code

[Click here to download](#)



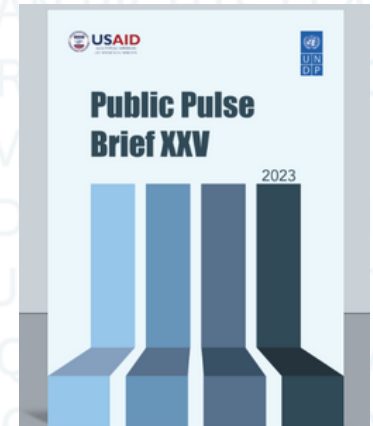
Public Pulse Brief XXV

People identified poverty (28.6%), unemployment (19.2%), and Prices for Essential Supplies (8.9%) as their top three issues, Public Pulse 25 data shows.



You can read the Public Pulse Analysis by using the QR-code

[Click here to download](#)



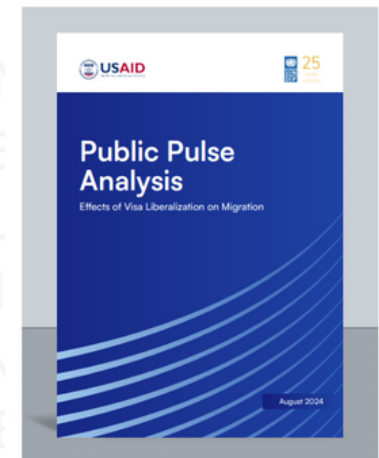
Public Pulse Analysis on the Effects of Visa Liberalization on Migration

The vast majority of respondents perceive life in Western Europe as somewhat or much better. This may lead to further migration in the future. It underscores the need for addressing local job market concerns to mitigate potential brain drain and emigration in general.



You can read the Public Pulse Analysis by using the QR-code

[Click here to download](#)



UNDP continued to address the legacy of conflict through workshops and initiatives that support **psychosocial well-being** and **promote inclusion** in Transitional Justice processes.



Several workshops and meetings were held to enhance the psychosocial well-being of affected individuals.



Events involved youth from all communities, engaging them in **Transitional Justice processes**.

A workshop was organized to introduce student grant beneficiaries from the “University of Prishtina” to foundational concepts of transitional justice.

Over 150,000 pages

documenting the conflict were digitized, organized, and securely stored in a digital archive.



Efforts to **empower youth** have focused on increasing **inclusion, combating misinformation**, and providing opportunities for young people to contribute to **societal change**.



10 Local Community UN Volunteers

from diverse backgrounds, were placed in media organizations, in a tailored internship programme for young journalists developed together with UNFPA. Seven were sustained in their placements, and two joined UNDP's environmental justice project.

A campaign against misinformation reached

100,000 people

featuring prominent women journalists and media editors from diverse communities.



243 young women and men with disabilities (intellectual and physical) benefited from project sports activities, including at regional level, strengthening inclusion, equality and trust.



256 young women and men were empowered to intervene in hate speech situations, contributing to a safer and more inclusive environment.

With **environmental justice** as an entry point, the office has been using **inter-community dialogue** to promote **trust-building** and **social cohesion** among multi-ethnic communities (at the local and central levels, including the Ombudsperson).



Through our work with UNEP, the capacities of



20 Staff Members of the Ombudsperson Office

were strengthened on approaches for environmental justice, following earlier support to the development of the Action Plan on Environmental Justice.

Produced a joint study on



“Opportunities and Challenges for Gender-Inclusive Environmental Justice.”





STUDY REPORT

Joint study on opportunities and challenges for gender inclusive environmental justice

UNDP Bosnia and Herzegovina and UNDP Kosovo

Joint Study on Opportunities and Challenges for Gender Inclusive Environmental Justice

Despite gender quotas, women remain underrepresented in decision-making. Institutions must enforce these quotas to amplify diverse voices.



You can read the Joint Study by using the QR-code

[Click here to download](#)

Inclusive Growth and Climate Promise

UNDP empowered local communities to tackle climate change by **building capacities**, implementing **sustainable urban planning actions**, and fostering **green solutions** for long-term resilience.

We have laid the ground for transformational work in climate action, by supporting the development of the first and **voluntary determined contributions**, initiating the support to the formulation of the Climate Adaptation Strategy, and facilitating the Climate Change Council.

New financial contributions towards achieving the first and voluntary determined contributions have already been committed for 2025.

30

members of the **Climate Change Council** and the first and **voluntary determined contributions Working Group** were trained in gender and social considerations, as well as improving monitoring mechanisms.

72

people in Prizren and Suharekë/Suva Reka trained on the drivers of climate change and their local impacts.



Prizren and Suharekë/ Suva Reka adopted **Sustainable Urban Mobility Plans (SUMPs)** for 2024–2034, setting the stage for climate-responsive urban planning, including green investments and smart transport development.



Greenhouse gas emissions were reduced in **urban and rural areas** through:

- 8** solar photovoltaic systems across three public buildings.
- 5** women-led micro, small, and medium enterprises in Prizren and Suharekë/Suva Reka. These systems generate 172.22 MWh of electricity annually and help avoid 3,970 tons of CO2 emissions each year.
- 2** women-led micro, small, and medium enterprises received smart energy efficiency equipment, further contributing to energy savings.

UNDP worked to tackle climate change by focusing on **energy, adaptation, and resilience**, while **advancing innovation** to drive investments in the **green transition**.

42 MSMEs

participated in the **BOOST acceleration programme**, receiving training and financial support for green business growth.

Trained **5 Solar Panel Installers** to integrate the Solar Installation module into Vocational Training Centers, promoting green recovery and sustainable development.

Provided equipment for **solar panel** installation training in five regional VTCs.

Marked **Earth Day** with the art installation **“The Wall or the Tilted Promise,”** as a strong representation of the environmental challenges we face.



STORY

WOMEN ENGINEERS BRING SOLAR ENERGY TO ROOFTOPS



UNDP contributed to **sustainable urban development** through innovative initiatives that promote **environmental awareness, inclusivity, and resilience**.



Prishtinë/Pristina's first **Urban Talk** held during the **Earth Day** celebrations, featured regional and local experts discussing sustainable urban growth, construction's environmental impact, and the recycling of construction waste.



An **Outdoor Movie Festival**, lasting two weeks, was organized, drawing around **600 viewers**, including vulnerable families.

UNDP promoted **local democracy** and **partnerships** across the Western Balkans by **empowering youth**, **responding to labour market needs**, and **improving municipal governance**.



32 Projects

were supported, including 14 initiatives specifically focused on youth empowerment.

75 Young Women and Men

benefited from internship schemes lasting three to 12 months, gaining valuable experience and skills.

24 Municipal Officials

improved their project cycle management skills to enhance local governance effectiveness.

28 Local Stakeholders

participated in three regional conferences, fostering collaboration between local institutions and civil society across the Western Balkans.



STORY

GROWING WINS FROM FARMERS HELPED BY THE UNDP



To enhance livelihoods and strengthen the capacity of **MSMEs** to thrive in the labour market, we have implemented the **Economic Resilience Programme**, utilizing its tools, including the **In Motion** and **Growing with Your Business** methodologies.



40

businesses in Prizren and Viti/Vitina have received support.



105

employees benefitted from the interventions.



98

young job seekers (67% women) supported.



25%

owned by non-majority communities.



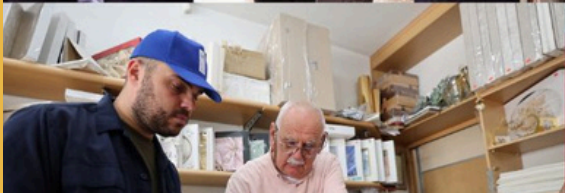
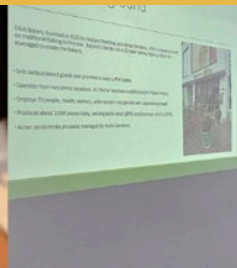
40%

of businesses led by women.



41%

found posterior employment as a result.



In 2024, the "**E du Prizrenin**" campaign evolved into a comprehensive tourism resource, spotlighting **15 additional cultural, historical, and natural attractions in Prizren**.



New features, including "**Authentically Prizren**," "**Plan Your Vacation**," and "**Things to Do**," were introduced to enhance the visitor experience.

The "**E du Prizrenin**" mobile app, now live on Google Play and the Apple App Store, offers key resources such as:

- Information on historical sites and outdoor activities.
- Accommodation and gastronomy options.
- Events planned for 2025.
- Practical guidance for tourists.



UNDP has been supporting the **creative economy** by promoting **innovation**, facilitating **economic growth**, and contributing to **sustainable development** through strategic initiatives, investments, and capacity-building.



A **Creative Economy strategy** is being supported to guide long-term growth and development in the sector.

Initial findings from the report on **“Skills Needs and Gaps in Creative Industries”** provided critical insights to shape workforce development.

An **Investment Promotion Plan** was prepared to attract new financial resources for creative industries.

10 start-ups were supported to develop **innovative prototypes** and **minimum viable products** in collaboration with academic institutions.

A **regulation for cash rebates in film production** was enacted to encourage investment and attract international productions.

A **Roadmap on Intellectual Property Rights** was introduced to strengthen protections and promote innovation in the sector.

Supported the organization of key conferences, including **“Shifting Perspectives: Creatives Driving Economic Change”** and the **“Prishtina Music Conference.”**

LEAVING NO ONE BEHIND

UNDP embraces the fundamental “**Leave No One Behind**” principle to ensure inclusive and equitable development across all its programmes and projects. This principle underscores UNDP’s commitment to reaching the most marginalized and vulnerable groups, addressing systemic barriers, and fostering an environment where every individual has the opportunity to thrive.



UNDP strengthened institutional capacities for transformative change by providing expert support, technical assistance, and capacity building to central institutions for the formulation of legal frameworks, strategic planning, digital transformation, policy development, and organizational efficiency, while also supporting local institutions with critical areas of development.

UNDP provided support to promote an **inclusive population and housing census** that reached vulnerable groups, whilst providing technical support, and facilitating the usage of **digital tools**.

A **Resource Centre for Students with Visual Impairments** was established and equipped at the “University of Prishtina”, providing access to learning materials for an inclusive education.



To mark the **16 Days of Activism Against Gender-Based Violence (GBV)**, UNDP introduced a novel approach to address this most pressing issue through **2 Stand-Up Comedy Shows**.

THE 2 STAND-UP COMEDY SHOWS

were hosted in Albanian and Serbian, ensuring broader reach and inclusivity.

It proved to be a powerful tool focusing on serious social issues in an accessible, engaging, and thought-provoking way. **By blending humour with awareness, the shows challenged stereotypes, inspired empathy, and sparked discussions about gender-based violence.**

They exposed the absurdity of societal biases that perpetuate GBV, shared relatable experiences that highlight how **small actions contribute to systemic issues, and amplified women's voices while celebrating resilience.**



Through **digital transformation** initiatives, individuals have gained essential digital skills that enhance employability, local digital readiness has been assessed, and inclusive access to technology has been ensured.

Digital Household Survey

Access	Ownership	Computers at school	Devices and content used by children
Obstacles on using digital	Internet usage	I use the Internet for	People with disabilities
Digital Literacy	Digital Literacy by gender	Digital Literacy by Regions	Communication tools and Social Media
AI, AR&VR	AI use	Embracing new technology	Online safety
Online purchase	In-person public services	Digital public services eKosova	eKosova most used services
eKosova needed services	Reporting security breach and GBV	Reporting sexual harassment	Reporting environment pollution and...
News media	About		

3500 Households

were surveyed through a Digital Household Survey, which served to analyse the digital landscape including ownership of digital equipment, usage of digital tools, digital literacy, digital safety and more.

231 Young Women and Men

developed labour market-relevant digital skills through boot camps in **mobile application, web development, data engineering, networking, digital marketing, and digital design.**

100 Young Women

were trained to excel in remote digital jobs. Trainings covered digital literacy, online work skills, financial literacy, entrepreneurship, soft skills, and **career development.**

120 Individuals

from various communities, benefited from 2 Digital Skills Camp in different digital fields.



OUR APPRECIATION GOES TO :

THE CENTRAL AND LOCAL INSTITUTIONS
AS WELL AS THE EUROPEAN UNION (EU)

THANKS TO THE GOVERNMENTS OF:

REPUBLIC OF AUSTRIA • KINGDOM OF DENMARK • FRENCH REPUBLIC • FEDERAL REPUBLIC OF GERMANY • ITALIAN REPUBLIC • GRAND DUCHY OF LUXEMBOURG • KINGDOM OF THE NETHERLANDS • KINGDOM OF NORWAY • REPUBLIC OF KOREA • ROMANIA • SLOVAK REPUBLIC • KINGDOM OF SWEDEN • SWISS CONFEDERATION • UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND • UNITED STATES OF AMERICA

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